

Request for Reconsideration and Assistance

1. Name:

Commercial Connect, LLC.

Jeffrey Smith

Contact Information Redacted

2. Request for Reconsideration based on

Board Inaction even though Board Action as well as Staff Action and Staff Inaction also apply

3. Description of specific inaction we are seeking for reconsideration.

This motion for reconsideration and request for assistance will encompass a multitude of issues and wrong-doings throughout this new gTLD application process. It is being request based on Staff action as well as inaction along with Board action as well as inaction.

As far as dates are concerned – when the actions have occurred are noted in the particular area of the complaint and inactions have no date as there has been no actions taken to resolve the deficiency.

Since the BCG is part of ICANN's board we are requesting assistance in order to get a Board reaction and/or decision since ICANN's legal department has insisted that its Board has not made any decisions on new gTLD's on which we can formally object.

As a member of the ICANN community since its inception I have been following areas of significant public concern but have been focusing on commerce and new GTLD's since the mid 1990's.

From what I have read on various responses from ICANN's Board Governance Committee (BGC) the purpose for this method of objection is to ask for assistance and/or consideration on ICANN's Staff/Board Action/Inaction and it must be based on established ICANN policies/procedures, documented guidance and/or mission. For this reason I think it is imperative to assist the BGC in understanding the history and significance of our complaint which is focuses on the entire process of new gTLDs.

If there are questions, concerns or requests for verification or any information contained in this request, please contact us and allow us the opportunity to provide clear and concise evidence to support our position. Communication is paramount in reaching mutual goals and we hope that ICANN will do its part in cooperating in this instance.

We followed every step ICANN gave us for 15+ years and we were promised publically by ICANN's board that we would be give first consideration for .shop.

We were an original applicant in 2000 for the .shop TLD. We have been told after our application completed and passed all vetting that our application was neither approved nor denied but in limbo. Initially it was told to us that it was in limbo until the next round of TLD's were release then in 2004 when it was determined that we had no significant community sponsor for our TLD so we were told again that we would have to wait until yet the next round expected in 2006.

Now 15 years after our initial application, we have followed each end every instruction provided by ICANN with dedication and the belief that if we did what ICANN asked then they would keep their word when they announced in a public meeting in 2000 that we would be given first consideration when the gTLD was to be released.

For the new gTLD round in 2012 almost 8 years was devoted to studying and coming up with how and why new gTLDs would be released.

This intense research and findings were finally published in August 8, 2007 by the Generic Names Supporting Organization entitled the Final Report – Introduction of New Generic Top-Level Domains (Final Report). This crucial report helped to summarize over seven (7) years of research, study, analysis and work by hundreds of members which represented hundreds if not thousands of hours or work. In this study they did a fantastic job of stating the Principles, Recommendations and Implementation Guidelines that should be followed when processing new GTLD applications.

The GNSO gave clear indication of what should be expected and why and even went as far as linking ICANN's Mission and Core Values to their reasoning. By utilizing this report, it would assist most of the BGC's consideration pertaining to the new gTLD process as this report reaches the core issues and provides simple resolutions, it is what the AGB was based on and can help to clarify many of the vague or unmentioned procedures missing from the AGB.

From this key document (located at <http://gns0.icann.org/en/issues/new-gtlds/pdp-dec05-fr-parta-08aug07.htm>) a group was charged to develop the Applicant Guidebook which was to serve as **BASIC guidelines** for the new gTLD application process. For detailed guidelines the GNSO provided the TLD Final Report. It is an important distinction to understand that the Applicant Guidebook is just a guide which should always refer back to the report from the GNSO which in turn references ICANN's mission, core values, policies and procedures as well as the years of accumulated knowledge earned in past ICANN research and ICANN group meetings.

The document published by the GMSO was accepted and became ICANN's rules and regulations for the new gTLD process. This along with public statement from ICANN promising to assist applicants with the new gTLD process to ensure that everyone that applied and qualified would receive a new gTLD, barred the competition issue which was promised to be resolved fairly.

There has been several references in BGC's decisions that state "*the Guidebook (AGB) was extensively vetted by the ICANN stakeholder community over a course of years and included tens of versions with multiple notice and public comments....*" What the BGC may not fully

comprehend is that the GNSO's Final Report was what was vetted over the years. The AGB was developed based on the principals, procedures and recommendations of the Final Report.

The Applicant Guidebook has been maliciously manipulated where **words and sentences were changed without approval** between drafts which purposely distorted and fogged the procedures to allow for gaming by certain biased parties. You can review different versions of the AGB and look at the minutes and records of what was to be changed and easily identify the unauthorized changes. Therefore, again, it is essential to look at ICANN's Mission, Core Values, Policies and Procedures as well as the GNSO recommendations to consider the expected, proper and agreed upon procedures that the gTLD process should have followed.

Another important fact is that the **AGB does not supersede the GNSO's final report in any way**. The GNSO's final report consists of accumulated statements, rules and regulations that reflect ICANN's Mission, Core Values, Policies and Procedures which are the foundation of the structure, safety and security of the internet. It is also important to note that none of the Mission nor Core Values have been changed or altered which support's the GNSO's Final Report as a true and considerable reference which was what was presented to the applicants as enticement to apply for a new gTLDs. Again, many changes in the AGB occurred without the GNSO's knowledge and consent.

Please do not respond with Time Barred, Not in the Applicant Guidebook (as it is not required to be) or CPE Evaluation substantive issues as excuses to ignore or dismiss this request.

This request which should be backed up by the GNSO's Final Report as well as a multitude of letters to ICANN concerning issues including name similarity, name similarity disputes community consideration and preference as well as CPE evaluations. In other words, it is clearly spelled out how ICANN should treat and consider these requests. Responses such as Time Barred, not in the Applicant Guidebook and using the substantive disagreement with the CPE should be the furthest from the BGC's response. Instead we are urging the BCG to look at consider the fundamental issues this request is pointing out and requesting assistance with. It is very easy for the BCG to dismiss the issues raised with such responses – a fair, equitable and transparent course of action and open communication between parties prior to quick close ended decisions is in everyone's best interest.

It may be easily to say that the AGB replaced the Final Report but this simply is untrue. The Final Report is a representation of ICANN's mission and Core Values, these have not changed and are an active part of how ICANN should function and was published as to what was would be provided with the new gTLD application process.

Our History

As we have stated previously, we have done everything ICANN has instructed us to. We can provide any and all proof of the 15 years of work on this project while attending in excess of 30 ICANN meetings and paying whatever extreme amount of fees all because ICANN promised to make good on their commitment if we did. ICANN also publically announced that if an applicant did not qualify for any portion of this TLD round then they would provide assistance to help the applicant succeed, we need assistance, please help!

As we ask for assistance in the request, so it is also imperative to point out that we are not the only ones having issues and the internet's structure, security, and overall health is at stake.

If the BCG feels that it is not in their scope to assist us and the many others, then please provide an acceptable conduit on which these concerns can be raised and provide us with the information and reasonable time-frame to seek such actions.

ICANN now has the budget, staff and availability to ensure a fair and positive gTLD launch process.

4. Date of Inaction:

7/10/2015 – This is today's date since the inaction is still ongoing

5. On what date did you become aware of the inaction?

7/2/2015 through 7/10/2015 – When we were notified that there is no dispute resolution nor challenge processes for Community Priority Evaluation

6. Describe how you were materially affected by the inaction:

Issues where the GNSO's Final Report has not been followed

Commercial Connect, LLC's dotShop application has faced the following roadblocks which we are requesting assistance with. We have identified basic guidelines that should have been followed to award the .shop TLD to Commercial Connect and where ICANN has failed us. Commercial Connect, LLC has been denied revenue from ICANN's continual delays and imposing new and financially challenging obstacles all with the promise of awarding delegation to operate the .SHOP gTLD. Each and every delay causes substantial material financial harm.

1. The evaluation and selection procedure for new gTLD registries should respect the principles of fairness, transparency and non-discrimination.

All applicants for a new gTLD registry should therefore be evaluated against transparent and predictable criteria, fully available to the applicants prior to the initiation of the process. M1-3 & CV1-11.

Transparency and predictable criteria is lost when ICANN makes applicants pay \$22,000 to unknown CPE evaluators and refuses to provide their identity, their qualifications and rationale behind their choice. Then when inconsistent decisions are made they continue to refuse to provide details on the communications that have taken place with these secretive vendors which makes it practically impossible to provide defense. Since Vendors are to be considered an extension of ICANN and as previously suggested by other motions for reconsideration, the CPE panel is subject to the same transparency and disclosure as ICANN – it is imperative that the credentials of the panel members be made known along with the communications between ICANN and the panel so that

reasonable vetting and knowledge can be obtained if a dispute proceeding is necessitated.

The CPE panel established certain criteria early in the CPE determinations which later, in direct, opposition to those standards (created with .eco decision) scored other applicants such as .gay .music and .shop in the opposite manner. Inconsistency became apparent which proves that objective and measureable criteria was not used in direct conflict with M3 and CV6-9.

2. A first come first served processing schedule within the application round will be implemented and will continue for an ongoing process, if necessary. IG D

In order to be fair, transparent and non-discriminatory the 2000 application by Commercial Connect LLC for .shop should be honored. Since this application was stated by ICANN's legal department that it was neither approved nor denied and it passed all requirements in 2000, then it is still active and should hold priority in the TLD Application process. This along with the 2000 Board promising priority along with the 2008 GNSO report stating "first come, first served," are all affirmative reasons for granting Commercial Connect, LLC the .shop TLD application. Loss of operating income since 2000 (15 years) along with continued operating and legal expense that Commercial Connect, LLC has endured for the past 15 years are a unreasonable and simply unfair.

3. Community priority processed first IG F

ICANN's commitment to Community Priority has been integral since the 2004 gTLD rounds – this commitment was conveyed in the GNSO Final report mentioned above. This priority simply states that the community application are paramount to representing internet owners and communities and preference should be given to those applicants. This priority was meant to not only provide a mechanism for resolving contention but was also meant to provide these application preference in evaluation and processing.

The opposite has occurred – the community applications will be the last ones approved and ICANN's failure to follow the proper procedures especially in the statement "***Where an applicant lays any claim that the TLD is intended to support a particular community such as a sponsored TLD, or any other TLD intended for a specified community, THAT CLAIM WILL BE TAKEN ON TRUST***" see statement 9 below.

By ICANN ignoring the string similarity issue they are allowing non-community gTLDs to be created which can and probably will mimic similar community based gTLDs adding immense confusion to all parties as to which string provide which services and representation. This has caused great harm to the Community Applicants as well as the internet as a whole.

4. Strings must not be confusingly similar. M1-3, CV1-6-11 & RFC 1519

In RFC 1591 it clearly discusses the concept of name space. **“Each of the generic TLDs was created for a general category of organizations.”**

<http://www.ietf.org/rfc/rfc1591.txt>

This issue has still not been address – with the continuing launch of gTLD’s and proof showing that the number of registrations being dismally low, it supports the condition stated in RFC 1591 that gTLD’s must be made for a category of organizations.

The name similarity issue which is to require scrutiny for TLDs which make look the same, sound the same, means the same or can be confused in any way with one another must be grouped together and only one gTLD would be allowed to exist.

Proof has been provided to this fact by multiple and significant ICANN community members including the GNSO urging ICANN and the gTLD committee to rectify this issue as issuing multiple random and similar gTLDs will only yield very small registrations which in turn would make sustainability unfeasible unless they become acquired by the much larger registries which is what we are seeing and which is the opposite of the previously bragged diversity that many promised the new gTLDs would yield. Not only does the issue of smaller registrations and threatened sustainability issues arise but the issue of confusion from the internet public on which gTLD is used for what purpose which has a significant impact on the structure, security and stability of the internet.

gTLDs that were intended add security and/or functional value will be contended with others with no such assurances and the general public will be clueless on which string to use.

It is not too late to clean up this debacle and we urge some serious consideration to this issue. At the same point while we are requesting ICANN’s to fix these issues we are also urging them to be responsive and do this in a quick and practical manner that will not delay applications that have been in process for over 15 years.

Ignoring this issue will not make it go away but make it exponentially worse – ICANN please step up and help the internet and its end users by addressing this issue sooner rather than later. It should not need to be stated that ICANN is charged with protecting the structure, security and stability of the internet.

5. There must be a clear and pre-published application process using objective and measurable criteria. M3 & CV6-9

We have clear and pre-published application process with clear and measureable criteria for the introduction of new gTLD when considering name similarity. All gTLDs would be evaluated by a linguistic panel who was to consider whether or not the strings were similar by asking if they looked the same, sounded the same, had the same or similar meaning, and/or could be confused in anyway by the average internet end user. This simply did not occur – the linguistic panel received incorrect instructions and ICANN made it impossible to object by significantly shortening the time to respond and/or object.

We simply were railroaded into accepting this huge blunder and **ICANN has received more letters on this concern than any other single issue** and they still have continued to ignore the issue and refuse to realize the implications this can have on the registry industry and the confusion it will continue to cause to the internet end-users.

Again we can provide details on this issue as well as copies of these letters if requested.

The string similarity dispute process was also flawed – they were provided no objective and measureable criteria to base their decisions on – the process was flawed and nothing was clear nor pre-published and it failed miserably. Inconsistent results and requesting only certain outcomes be evaluated instead of the entire process lends to discrimination and is simply not fair.

Finally the CPE Process should have never existed. It was clearly stated and committed to the public and applicants through the GNSO Final Report that Community Applicants would be “taken on trust.” Even with this ICANN demanded smaller funded community applicants would have to pay a substantial fee to go through a Community Panel Evaluation to try to pass criteria that in no way were objective and measureable.

The BCG states in multiple Motions for Reconsideration that “It is expected that different panels will come to different conclusions with respect to different applicants.” This simply is NOT acceptable – if the proper procedures were lined out, properly documented and above all properly understood, then the outcomes would be consistent between all experts on any given panel, nothing was to be left to chance. This flawed thinking is what adds to the confusion and frustration of the entire process. We see this same error in logic with the Similar String Objection process.

While it is not our place to instill rogue logic we do feel it pertinent to point out that no objective criteria should be left to speculation or opinion and most dangerously ignorance – it simply contradicts the term OBJECTIVE and leads to apparent and blatant biases as displayed in the myriad of inconsistent decisions that have been made by the CPE.

As outlined in the GNSO recommendation #9 - ***There must be a clear and pre-published process using objective and measurable criteria. M3 & CV6-9***

If such a clear process that involved objective and measureable criteria existed, then we would expect all panels with any member to come up with similar if not exact results.

In the next section of this request I will detail my issues with our CPE results which the BCG may feel is substantive but what is important here is the lack of objective and easily measureable criteria, inconsistent decisions, some based on untrue statements, and not having a challenge process to refute the findings.

6. Dispute resolution and challenge processes must be established prior to the start of the process. CV7-9.

Just because there is no appeal process for the CPE evaluation doesn't mean that there should not be one.

There is no clear dispute resolution process with the gTLD committee not following the AGB by giving the Linguistic panel incorrect instructions

There is no clear dispute resolution process for inconsistent results from the name similarity dispute panel

There is no dispute resolution process for the CPE panel.

All of these require dispute resolution and challenge processes to be developed and implemented. They also must contain objective and measurable reviews completed by industry experts that fully understand the issues being decided upon.

7. An application will be rejected if an expert panel determines that there is substantial opposition to it from a significant portion of the community to which the string may be explicitly or implicitly targeted.

*Commercial Connect, LLC has not received any community objection from a substantial portion of the eCommerce community for neither of our two .shop applications and thus should not be mentioned or considered in any CPE process nor should be a rationale to reduce scoring in the CPE process.

- 8. If there is contention for strings, applicants may[29]:**
- a. **i) resolve contention between them within a pre-established timeframe**
 - b. **ii) if there is no mutual agreement, a claim to support a community by one party will be a reason to award priority to that application. If there is no such claim, and no mutual agreement a process will be put in place to enable efficient resolution of contention and;**
 - c. **iii) the ICANN Board may be used to make a final decision, using advice from staff and expert panels.**

Commercial Connect, LLC. should be awarded community priority in our applications based on trust as provided for in the GNSO Final Report.

- 9. Where an applicant lays any claim that the TLD is intended to support a particular community such as a sponsored TLD, or any other TLD intended for a specified community, that claim will be taken on trust with the following exceptions:**
- a. **(i) the claim relates to a string that is also subject to another application and the claim to support a community is being used to gain priority for the application; and**
 - b. **(ii) a formal objection process is initiated.**

A distinction must be made between defining the term "Community" and determining whether or not an applicant belongs to and/or represents that community.

When discussing the term community it is important to understand the definition of what the definition of a community is. Simply put, ***a community is an identifiable group sharing common characteristics or interests and perceives itself as distinct in some respect from larger society within which it exists.***

Any group can be considered a community if it is identifiable, countable and the members of that community consider themselves part of said community. For the most part, membership this is self-acknowledgement.

As a whole the community applicants did an excellent job of defining their community. Once this is accomplished, the rest is to be taken on trust with a few restrictions as per the Final Report.

7. Describe how others may be adversely affected by the inaction

If left unchecked, similar TLD's will result in much lower registrations which will subject the new registry operators to sustainability issues which could allow the larger registry to absorb the smaller ones and become even larger thus defeating the initial intent of diversity and fairness.

It will cause the internet end users more confused and as to which gTLDs are community and represented gTLDs and which gTLD may be used to mimic and/or act like verified and secure gTLDs.

At least 84% of the community applicants have failed the CPE process and there is no way to find out what information was being considered and who made the determination. The applicants have no way to supplement, correct or provide additional information to the CPE panel to ensure accuracy and fairness and there is no appeal procedure as promised and guaranteed by Core Values 7 through 9.

8. Detail of Board Inaction

The BCG has seen numerous motions for reconsideration and have responded with various decision that did not consider the primary guidelines of the GNSO. In addition the Board has received countless letters asking for action to be taken to correct the similar string issue and no action has been taken. Finally the board is aware that the GNSO has committed to providing fair, transparent and non-discriminatory action, community priority, community applicant determination, String Similarity will not exist in the root, pre-published processes using objective and measureable criteria, dispute resolution and challenge processes.

When the GNSO, the group that ICANN has charged to research, define and set up policies and procedures for new gTLDs has to write letter to ICANN Board asking them to honor what was created and the Board refuses not only to react but also opted to not even respond to the issues, then the Board, who may not be aware of the far reaching impacts of the inaction, needs to become education, informed from non-biased parties and act quickly and with severity they deserve instead of ignoring the issues until another board or leader is in place or hope that they fade into obscurity.

CPE Issues with the .SHOP Application

While we feel that we should not have to be held to CPE panel decisions based on prior statements by ICANN in their GNSO Final Report on new gTLDs item 9, if ICANN allows the CPE panel to remain then ICANN must change the CPE Evaluation mechanisms to be based on easily clear cut objective and measureable criteria. Since these clear cut objective and measureable criteria are not in place prior to the application process, ICANN will have clearly failed on this process but can take steps to rectify this issue but the first step is admitting there is an issue.

Again, I wish to point out that no policies, procedure, mission, nor core values were changed for the Applicant Guidebook. Nothing replaced the GNSO Final Report – this the wording Final. This is the report that the AGB is based upon and what is contained in this report is binding and what was published to the world as what the new TLD process would base its principals and procedure upon. If procedures were to change than this report would have to have been modified but the GNSO did not change this report, they did not update it nor make it obsolete. In fact they wrote letters to ICANN’s Board begging them to remember the conditions of this report since the GNSO was charged by ICANN to create the policies and procedures for the new gTLD program. Some of these letters urged ICANN to rectifying the name similarity issue.

Actions of the gTLD committee since that time also have not altered, changed or modified these guidelines. The new gTLD committee also has not replaced the GNSO nor should it be allowed to circumvent their highly researched and committed procedures.

As per ICANN policies it was stated that Community applicants would be “taken on trust” unless there was objections from a substantial portion of that community and that those substantial members had to be verified as to weed out for false objections – this the objection has to be identified and it has to be determined as to their standing and credibility in the community first and then the reason for objection to be considered second. Since no such formal objections existed for .shop, .music nor .gay then none of the corresponding CPE’s should have included statements indicating that objections existed.

Additionally and simply put, **there is no need for our CPE based on item 9 in the GNSO Final Report.**

If it is found that a CPE is required, then a formal dispute and challenge process is required and needs to be established.

If the CPE panel is given consideration, it must be pointed out that many of the procedures, hiring and scoring mechanisms have developed after the pre-published application process began thus conflicting with Final Report Item #9, M3 & CV6-9 including the decision to keep the CPE panel and communication anonymous.

If the CPE panel is given consideration then we must object that clear cut objective and measureable criteria was not used. This is clearly evidenced by the BCG stating that they expected varying results simply because there were different panelists. This would not be expected and should not occur if objective and measureable criteria was established.

The CPE questions are not objective nor measureable – more importantly most communities that exist today including ICANN’s community would not be able to prevail. This statement is supported by the

CPE Failures on strings such as .SHOP, .GAY and .MUSIC. In fact, ICANN's Community that has been active since the mid 90's would not get close to obtaining a passing score no matter what string ICANN should choose. Presently out of 24 CPE applicants – one did not elect to go through the process, three are still in process and one is pending which leaves 19 left of those 19 applicants only .ECO, .HOTEL and .OSAKA prevailed. 16 out of 19 failed the CPE – **How can the promise of trust to community applicants result in denying 84% of all applicants that applied?**

Finally if the CPE panel is given consideration then there must be a dispute resolution and challenge process which there is none as per GNSO Final Report Item 12, CV7-9.

Specific allegations of inappropriate conclusions

In our CPE Evaluation we scored a 5 out of 16 – however if you compare our responses to those of the .ECO CPE the exact same rational that was used for given points to .ECO was used for not giving points to .SHOP, .GAY and .MUSIC. Inconsistency is abound which explains the number of Motion for Reconsiderations received by the BCG on CPE evaluations.

The four basic criteria for the Community Priority Evaluation are as follows:

- **Community Establishment we scored 0 out of 5**
- **Nexus between the string and Community we scored 0 out of 4**
- **Registration Policies we scored 3 out of 4, and**
- **Community Endorsement we scored 2 out of 4**

Community Establishment

In short is there an established community that utilizes PCI for sale of good over the internet? We scored a zero even though we spent over a decade helping define, unite and providing education and assistance to such a community.

The CPE stated that it did not demonstrate sufficient delineation even though we provided a detailed way to actually count the number of eCommerce sites that are set up for PCI compliance and credit card acceptance which allows for a clear and certain count of the community who we claim to have represented. If we can count them, identify them and they support and agree with us in our endeavor then this community is certainly clear and a straight-forward. Second, these members all utilize and are aware of PCI compliance – they actually have to provide proof of such compliance so there is no question that the community member are aware of this fact and thus a cohesion of continuing to meet these obligations along with is a most certain awareness that they are members. The CPE actually states that based upon their research various entities in the proposed community do not show an awareness of being PCI compliant – If they asked someone whether or not they were PCI compliant and they responded that they did not know, then they certainly are not PCI compliant and not a member of our community. We hope you see the absurdity of these remarks as this is akin to asking someone if they have a drivers' license – if they don't know then almost certainly they are not a part of the driver's licensed community.

The CPE stated that we were not organized even though we provided physical proof including video, pictures, and proof of over 1000 supporters where we actually conducted in-person, face to face meetings with members of this community whereby we explained our concept for .shop – we made appearances at multiple internet conventions, developed support web sites, have formal boards are very organized. The only way a CPE panelist would state otherwise was if they were completely unaware

of our efforts and accomplishments which apparently is the case and they made no effort to become educated. In addition the CPE states that there is no entity that is mainly dedicated to the community – well in fact both Commercial Connect, LLC and eCommerce World Retailers, Inc. are both dedicated to the community and the existence of both can easily be proved for a substantial period exceeding all ICANN’s requirements for pre-existence and both have been instrumental world-wide in supporting eCommerce.

The CPE Panel claimed that we had no prior existence but we all know that we were an original applicant since 2000 and partially due to us not having an adequate community sponsor for the 2004 round we have worked with all know eCommerce trade Unions, etc. to help ensure that this community is well defined and understood. We have accomplished this over the past 11+ years and just because a certain panelist which we are not allowed the name us is unaware of our efforts is by no means indication that we have not existed for the past 15 years. We can easily provide tax returns to dispute this obvious misconception as well as a world published application for .SHOP in 2000.

The CPE panel concluded that the size of our community which has over \$866 in revenues and represents over 80% of the world’s economy was not considerable in size. The also felt that these entities had no knowledge that they were PCI Complaint Internet eCommerce operators. The CPE panel also determined that eCommerce and PCI community has not existed since 2007 and that they are not aware of others in eCommerce which were PCI complaint.

Nexus

Trying to argue the fact that the word SHOP is connected to people buying items seems absurd but the .SHOP CPE says that there is no relation whatsoever. While the BCG may argue that this is a substantive issue, it is far more than this. What this does is prove how non-objective this question is. Everyone should agree whether or not shop a verb that means “to visit shops and stores for purchasing or examining goods” but we scored a zero on nexus.

This scoring does nothing to explain the amount of research spent on determining the best string for eCommerce. We spent years examining difference in languages, meanings utilizing various internet, language and eCommerce industry experts to determine the best string for the internet and there was a resounding conclusion that SHOP is the best universal word that had direct connotation to the actual act of eCommerce. Words such as store, buy, sell, sale, service simply did not translate well or have same meanings in multiple languages. Much research was perform by experts and it was determined that SHOP was word with the best NEXUS for eCommerce.

The use of word .SHOP to represent a community of shoppers who will be operating online “Shops” should be an acceptable use and correlation. We are simply astonished as the CPE giving us a 0 out of 4 for nexus relation between the TLD string .SHOP and the online Shopping community. This statement may surpass our String Similarity Dispute decision that found that .SHOP in Chinese did NOT have the same meaning as .SHOP in English. Was the CPE panelist and the ICDR Mediator the same person?

The CPE Panel stated that .SHOP does not match the name of the shoppers online nor is it a well-known term for Shoppers who have shops on the internet. If Shop is not a shorter form of Shoppers and the same as the action people perform as well as the actual site offered to provide goods and services, then a lot of significant supporters are in the same situation and that is just simply astounded by this finding.

The CPE panel did not ask for clarifying questions on items that received less than perfect even though ICANN committed to assist in resolving defects in our applications. The clarifying questions that I was asked for ignored my response and made no attempt to explain as to why.

Registration Policies

The CPE panel goes on to state that the name selection rules are not consistent with the articulated community – In other words they feel that the People offering SHOPS on the Internet are not consistent with strings meaning of SHOP.

A pertinent example is when the CPE panel concluded that the eCommerce (PCI) community simply did not exist. Then in another section they indicated that they had received an objection from a considerable portion of my community (which does not exist?). How can there be a member of a non-existent community? In addition, there was no substantial objection as defined by ICANN and the Final Report. How can the CPE state such an untruth and based their scoring on it? See Part IG P of the Final Report.

Relevant objection was not filed as required but CPE went against established guidelines by considering such a non-qualifying objection.

Community Endorsement

The CPE gives a 2 out of 4 for community endorsement. We provided third party verifiable proof of over 1000 separate in-person and face-to-face obtained support which is considerably more than any other applicant for a new gTLD. Not only is the count of supporters more than any other applicant but the representation of over 80% of the gross financial influence was also obtained. If this is not proof of community endorsement, please provide an application that passed the CPE and had better statistics.

CPE ignored our community support whereby a neutral third party documented and provided the documentation of over 1,000 supporters all representing their companies – no verifications were performed and our review ignores them all.

In the CPE it show that there were 7 comments, 17 attachments, 6 pieces of correspondence were all that was received and verified even they asked a clarifying question and evidence of the 1,000+ supporters which we did provide and they decided not to count these essential community members and supporters which we assume is out of sheer laziness and refusal to confirm the vast number.

The CPE mentioned one opposition and reduced our score by 1 for this letter. No qualified and formal entity that represented a substantial portion of our community filed any formal objections therefore no objection should be consider as per the Final Report and thus the one point deducted is completely inappropriate. We have not been provided any such objection and are not aware of any objections since we filed our first application in 2000 – There has been plenty of time for objections to be presented and they simply do not exist.

A proper CPE panel must:

Understand the criteria which have to be objective and measurable and not open to interpretation, speculation or opinion.

Must have knowledge of the domain name industry and its evolution of community throughout the gTLD process as well as thoroughly understand the GNSO's Final Report and rationale for its Policies, Procedures and Guidelines

Understand ICANN's and the GNSO's stipulations on what a community is and how objection to that community will be handled

Ask for clarification and assist in success of the application as per GNSO and ICANN's policies and procedures

Procedural things the CPE did wrong

- Wrote letters of verification with expired dates of when to reply.
- Ignored over 1,000 community supporters and members even though we provided independent proof of their support.
- Stated in their denial that a substantial community objection had been received when no such objection was ever filed or existed.
- Made several false statements in regard to who our community was, who belonged to our community and interviewed people not included in our community thinking that they were community members which clearly shows their lack of understanding and comprehension of the definition of our community.

9. What we are asking ICANN to do

- a. Award the .shop application to CC based on their original application which is still active and should have precedence on any other newer application and is immune to the newest gTLD processes.
- b. Award the .shop application to CC based on the 2000 and 2008 application – understanding that it has claimed community standing and should have been trusted as a community applicant that has a clearly delineated community that does exist.
- c. Review and fix the issue with name similarity especially with any and all similar and confusing eCommerce strings which include
- d. The board should place into a procedure to review the substantive findings of the CPE.
- e. The board should have a challenge and/or review process for the CPE findings.
- f. The board should set in place a formal objection and/or appeal mechanism for the CPE determinations.
- g. The board should direct how a community applicant can proceed to delegation without passing CPE as stated in the AGB.

10. Please state the grounds under which you have the standing and right to assert this Request.

We are an applicant for a gTLD both in 2000 and under ICANN's new gTLD program. We have applied on the basis that .SHOP is a "community" application as defined in the program.

11. Are you bringing this Request on behalf of multiple persons or entities?
NO

Appendix

- A. Summary of CPE Letter to ICANN and Panel 20150325
- B. CPE Response Pics of Community Involvement
- C. CPE Letter to ICANN and Panel – Addl Letters of Support
- D. CPE Letter to ICANN and Panel 20150313
- E. Supporters Provided to CPE Panel 20150325 redacted

Appendix A



Commercial Connect, LLC.

Contact Information Redacted

<http://www.dotShop.com>

March 25, 2015

New GLTD Panel and Economist Intelligence Unit
c/o ICANN
12025 Waterfront Drive, Suite 300
Los Angeles, CA 90094-2536

Re: Summary for Clarifying Question on .shop Application 1-1830-1672

Dear ICANN & Economist Intelligence Union Reviewers:

Paragraph 1

We do have documented support from the community itself – evidenced by the data download file containing 1087 contacts that actively support our application and representation of eCommerce – These were obtained at Internet Retailer Convention and Expositions whereby attendees representing their companies attended, listened to our plans for the new .shop TLD and they allowed us to scan their ID Cards acknowledging that they did in fact understand what we are proposing, that we do represent eCommerce industry and that they supported our plans.

In addition, eCommerce Word Retailers, established in 2004 also has submitted a letter (Recognized membership and recognized by government entities to represent eCommerce)

And Commercial Connect's supports itself as a representative of eCommerce (both recognized by the supporters provided and by governmental entities)

Both last groups have relevance as membership in ECWR has members that represents over 85% of ecommerce transactions and Commercial Connect has received scans which signified support from at 80% of these members.

Please feel free to view my profile at LinkedIn for various connections – it is www.linkedin.com/in/jeffysmith/en as quite a bit of information is also contained on our website at <http://www.dotshop.com>.

Paragraph 2 - For clarification:

If you are requesting current details for Macy's it is

Terry Lungren, CEO / Jeri Ciule, Assistant

Contact Information Redacted

Old Contact was

Ronald W Tysoe, ex-Vice Chairman of Federated Department Stores

c/o Hauser Private Equity

Contact Information Redacted

Again, we have requested a new letter of support from Mr. Lungren but have yet to receive it and so we are providing contact information as requested.

Paragraph 3

The letter of support received in 2000 are published and help to prove our longevity and commitment to eCommerce. At least one of these supporters have passed (G. William Miller) and other have long since retired and are now out of public view (including Ronald Tysoe) Asking for renewed letters from these individuals seems unfair since ICANN (not the CPE Panel) has had these names now for over 15 years for verification. We feel that the age of these letter should in no way diminish their influence as none have revoked their letters nor have asked them to be removed from our support page on our web.

Per your request, we have researched and contacted all providers of letters of support for all 2000 letters with the exception of G. William Miller who passed away and are providing you with their updated information below:

Richard Lugar, ex-US Senator 1977-2013

c/o The Lugar Center

Contact Information Redacted

Fredrick W. Petri, President Housing Capital Company – Now merged with US Bank (has retired and is reported very ill)

Contact Information Redacted

[http://www.bloomberg.com/research/stocks/private/person.asp?personId=657198&privcapId=4325722&previousCapId=102270665&previousTitle=MH%20Holdings,%20Inc.](http://www.bloomberg.com/research/stocks/private/person.asp?personId=657198&privcapId=4325722&previousCapId=102270665&previousTitle=MH%20Holdings,%20Inc)

Greater Louisville, Inc – The Metro Chamber of Commerce
Original Letter was from
Steven Higdon, former President and CEO of Greater Louisville, Inc. - now with
Private Client Services, LLC
Contact Information Redacted

Now it is
Kent W. Olyer, President & CEO Greater Louisville, Inc.
Contact Information Redacted

Assistant Debra Eberle

Ronald W Tysoe, former Vice Chairman of Federated Department Stores – now
Hauser Private Equity
Contact Information Redacted

<http://www.bloomberg.com/research/stocks/private/person.asp?personId=318095&privcapId=36032904&previousCapId=295624&previousTitle=J.C.%20PENNEY%20CO%20INC>

New Contact for Federated Department Stores which is now Macy's Inc.
Terry Lungren, CEO / Jeri Ciule, Assistant
Contact Information Redacted

Peter E. Baccile, former managing Director Chase Securities, now with UBS AG -
UBS Securities
Contact Information Redacted

<http://www.bloomberg.com/research/stocks/people/person.asp?personId=2081628&ticker=JPM&previousCapId=280420&previousTitle=ENBRIDGE%2520INC> and
<https://www.reit.com/news/videos/banker-sees-ipo-demand-reits-large-portfolios>

Martin J. Cicco, Former Managing Director Merrill Lynch now with Evercore
Partners, Inc.

Assistant is Margie Ash Contact Information Redacted

<http://www.bloomberg.com/research/stocks/people/person.asp?personId=2102921&ticker=EVR&previousCapId=5410768&previousTitle=Real%20Estate%20Roundtable%2C%20The>

We have had 3 Louisville Mayors since 2000 they and each had written a support letter

David Armstrong, Former Mayor City of Louisville
Contact Information Redacted

http://en.wikipedia.org/wiki/David_L._Armstrong

Jerry E. Abramson, Former Mayor City of Louisville & Lieutenant Governor for the State of Kentucky – Now Director of Intergovernmental Affairs under President Obama
Contact Information Redacted

http://en.wikipedia.org/wiki/Jerry_Abramson

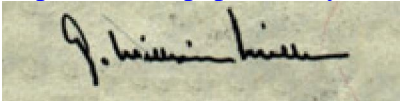
Greg Fischer, Mayor City of Louisville
Contact Information Redacted

http://en.wikipedia.org/wiki/Greg_Fischer

G. William Miller, former Secretary of US Treasury and Chairman of the Federal Reserve

As mentioned previously, G. William Miller passed away on March, 17, 2006
His signature appears on the US Currency and the Dollar Bill 1979-1981 – see

<http://www.uspapermoney.info/sign/>



http://en.wikipedia.org/wiki/G._William_Miller

Hoke Slaughter, Managing Director Morgan Stanley Dean Witter
1585 Broadway

Contact Information Redacted

Assistant – Amy

<http://financial-advisors.credio.com/1/258266/J-Slaughter>

Birch Bayh, former US Senator & Partner Oppenheimer Wolf & Donnelly, LLP now a partner with Venable, LLP

Contact Information Redacted

<http://www.birchbayh.com/index.html>

If you need additional information or if we forgot anything, please do not hesitate to contact us and thank you for your consideration

Sincerely,

A handwritten signature in black ink, appearing to read "Jeffrey Smith". The signature is stylized with a large initial "J" and a long horizontal stroke extending to the right.

Jeffrey Smith

JSS:dwr

Appendix B



Commercial Connect, LLC.

Contact Information Redacted

<http://www.dotShop.com>

March 25, 2015

**New GLTD Panel and Economist Intelligence Unit
c/o ICANN
12025 Waterfront Drive, Suite 300
Los Angeles, CA 90094-2536**

Re: Photos of Community Involvement

Dear ICANN & Economist Intelligence Union Reviewers:

Below please find some pictures of how we interact with the eCommerce Community at the IREC (Internet Retailers Conference and Exhibition) show.









Appendix C



Commercial Connect, LLC.

Contact Information Redacted

<http://www.dotShop.com>

March 13, 2015

**New GLTD Panel and Economist Intelligence Unit
c/o ICANN
12025 Waterfront Drive, Suite 300
Los Angeles, CA 90094-2536**

Re: Additional Letters of Support and Listing of Supporters

Dear ICANN & Economist Intelligence Union Reviewers:

Attached please find our comments to the CPE Application 1-1830-1672 for .shop.

We will also submit via email to newgtlds@icann.org.

Please confirm receipt and transmit to the CPE provider for consideration.

Thank you for your time, attention and consideration on our Community Review.

Sincerely,

Jeffrey Smith

JSS:dwr

Appendix D



Commercial Connect, LLC.

Contact Information Redacted

(502) 636-3091 – (502) 634-1484

<http://www.dotShop.com>

March 13, 2015

**New GLTD Panel and Economist Intelligence Unit
c/o ICANN
12025 Waterfront Drive, Suite 300
Los Angeles, CA 90094-2536**

Re: Reaffirmation and Response to Clarifying Question on Community Support.

Dear Economist Intelligence Union Reviewers:

Thank you for the opportunity to clarify and respond to your questions about our community application.

We have actually had in-person meetings with over 1,000 individuals who were representing their companies over the past 15 years to discuss our representation of eCommerce and plans for operating a new eCommerce centric gTLD. While we were not 100% successful in getting a physical affirmation of support from each and every individual, we did get a physical acknowledgement and support from over 99% and received no objections from anyone nor any company ever.

In this response and with attachments we are prepared to provide this panel with the names, email addresses, titles and companies whereby we received the aforementioned support. Also we are attaching a file which is one physical item provided by the supporters which actively gave their support and actual proof of their engaged consent is contained herein. This is not to be considered a general consent but an active consent since each person had to physically present and actively allow and consent to support us and to provide information as proof thereof.

In addition we have spent multitudes of time working with governmental agencies, entities as well as technology groups educating them about our plans and efforts to help aid in the betterment of eCommerce over the internet.

Our application and what we plan for do for eCommerce is clearly a significant step above what exists now and what has been promised by other non-community applications.

To directly address your concern about older support letters, we think it is important to show how long we have been seeking support and gathering intelligence on how to protect consumers and by having support letters up to 15 years old is an incredible accomplishment especially when no one has withdrawn their support during that time. These older letters have been published on our website for years and if the authors of these letters had withdrawn support, they would have requested that we remove these letter but no such requests have been received.

We have requested an updated letter from support from Terry Lungren, CEO of Macy's Inc formerly Federated Department Stores to enhance Ronald Tysoe's previous letter and await his response. We will attach our request hereto.

As for the Louisville Metro Chamber of Commerce, we have had a number of directors and have received letters from each one. These also are attached. We also have been informed that they have already sent the renewed replacement vis US Postal mail to your organization.

Since it has been a while since we updated our take on the Community Evaluation Process, we also wanted to take the opportunity to provide more detailed information on the responses to the different areas of the evaluation with some emphasis on comments posted by other applicants and entities.

We also reviewed other applications that completed the CPE and tried to align the Panel's views with our application. Where the panel made statements in the affirmative and it pertained to our application, we tried to point that out in the statements below.

1-A Delineation

Delineation:

Clearly Delineated

A community is defined as "a group of people living in the same place or having a particular characteristic in common."

How is one to define a community of eCommerce whereby it was clearly delineated and did not overlap?

In order to define a community for eCommerce you must first identify what characteristics this group has in common in one another. In our case it is the process of selling a product and/or service.

One key element in commerce and eCommerce is that payment is exchanged for a product and/or service. This payment is what we determined could easily and irrefutably delineate our community. Since payment has to be received in one form or another, the majority of online eCommerce transactions required payment by credit card (about 97% in quantity, the rest were terms, wires, etc.). Since there are strict guidelines on how a

website can collect credit card payments, we have an easy way to actually count the number of merchants online that process credit cards thus identifying and counting our community.

In the issue of delineation, the Economist Intelligence Unit, (EIU) set a precedence for what constitutes a passing score of 4pts. The EIU states that .ECO's application should receive a 4/4 based on **“Membership is determined through formal membership, certification, accreditation and/or a clearly defined mission, a transparent and verifiable membership structure”**.

The EIU followed this precedence was continued with the .MLS string. The EIU found the .MLS string to be clearly delineated by stating the following: **“All members of CREA must adhere to the standards set out in its Bylaws, Rules, and Regulations...”**

We invite the EIU to follow in its own precedence in its evaluation of the .SHOP application. The precedence that has been stated by the EIU is that organizations that are structured around a set of discrete guidelines are clearly delineated. Commercial Connect LLC. welcomes this conclusion. Commercial Connect LLC.'s is identical to these two applications for .Shop. Like .Eco and .Mls, Commercial Connect LLC.'s application for .Shop is clearly delineated from typical internet users by the precedence of online credit card transactions. This means that members must adhere to the PCI DSS guidelines.

We can clearly count our community. It excludes no one and it at its heart is intrinsically and completely the definition of shop and eCommerce. We know who our members are and we can easily identify the stakeholders. While it was our intent on being a transparent and community based applicant from 2004 forward, our business plan and application that has evolved over the past 15 years has ensured that we do qualify as the true community applicant that we are today.

Please keep in mind that during all of the constant changes at ICANN and meetings of the various organizations and groups that worked so diligently on community definition and how we should work with our community, it was not by accident that we filed as a community applicant. This was our charter, when new suggestions and scoring was introduced, we did not object as our application, at face value met all the scoring definitions without manipulations or modifications to be what it is today, a true and fundamental community application.

Exclusive to Shops processing credit cards but open to all

For clarity and to weed out possible duplicate numbers, we only included merchants in this community that accepted credit cards as potential .shop applicants. This was done for three reasons. The first was to give us a clear count and requirements on what you had to do to become a .shop TLD owner. **This makes a clearly delineated community but at the same time do not exclude anyone. If you want a .shop TLD all you have to do is become PCI Compliant and choose a credit card processor. This way no Shop is excluded and all members of the eCommerce community, in all definitions, can obtain a .shop TLD.** Because of this we are delineated (we can actually activate web robots to count the number of merchants online that accept credit cards and come up

with a delineated count – study similar to <http://www.netcraft.com/internet-data-mining/ssl-survey>) and a closed community but open to any and all wishing to join us.

If you wish to have a .shop you merely have to qualify for credit card processing, you can still choose to have another processor like Paypal do your processing but you have to meet our guidelines in order for us to be able to verify you and be counted. In addition, there are also a few concessions whereby companies with trademarks, etc. can obtain a .shop TLD as documented and required by ICANN.

Membership in this community becomes automatic by participating in it. Companies that accept credit card processing via the internet are very much aware that they participate in eCommerce. As for a representative body such as eCommerce World Retailers, it does has members and they sign up through its website. At present eCWR has over 4,000 active members.

Organization

Pre-existence and Recognition

History

With over 15 years of working with the internet and eCommerce to gather support for our mission and hope of developing a safe, secure and commerce driven namespace, we feel we have met, if not exceeded each and every aspect of a community string.

When we were told that our .shop application would be placed on hold in 2000 and that we needed to wait for the next round we immediately began to analyze, diagnose, plan, and build a structure that would not only represent the eCommerce community but enhance it and assist its growth and stability.

When the next TLD applications opened in 2004 we were surprised to find that our application was forgotten along with the promises of allowing us to be considered in that round because there was no formal body that represented eCommerce at that time to “sponsor” our application. Again we were told that we would have to wait until the next round of TLD openings which was expected in 2006.

At this point, mid 2004, we decided it was important to clearly define eCommerce, what it was and how it impacts businesses and consumers worldwide. We began searching for entities that could be neutral while not discounting biased parties to build a community that was clearly defined, represented and supportive.

It was very evident in 2002-2004 that eCommerce existed, in fact the number of eCommerce site were growing exponentially. So our task was to help organize and define this every-changing community into something real and relevant.

What made this task even more difficult was the fact that ICANN was active in changing the rules of what a community was and how it was defined on at least four (4) different occasions and in the Applicant Guidebook it was manipulated by and for certain special interest groups to make the community standard an elusive, if not impossible definition to meet.

One thing we feel that is imperative to point out is that opponents of our community string now only exist due to their own biased interest in this string. Letters received from these organizations urge everyone that they must “Adhere strictly to the Applicant Guidebook” which is where a certain few of these opponents went against GNSO documentation and advice and inserted their own wording to better their chances and ensure true applicant failures. So we take issue with that statement. **The Applicant Guidebook was created as a reference to already existing ICANN policies and procedures and to help better illuminate the path to gaining a new TLD** – it is NOT the reference material but merely and text that was supposed to contain policies and procedures that were developed and agreed to that included existing ICANN Policies and Procedures. It is not the reference here, it is merely a “Guidebook” for the true and significant issue we must review ICANN’s mission, bylaws, policies and procedures and look at the countless hours spent by the groups, in this case the GNSO, and take their advice and follow what was truly decided, not what biased partied para-phrased in a Guidebook. With that said we are not aware of any wording that would be in direct conflict with our community application. While we appreciate the lengths and efforts of the Economist Intelligence Unit we still maintain that our community is present, well defined and delineated and supportive of our goals and mission and our application is in the best interests of all involved whether they are members of the web site owners, registry operators, registrars or the end users.

In addition to site owners, operators, customers and affiliated companies, we have also worked the past years in contacting and educating ICANN, governmental bodies worldwide along with technology groups and councils on eCommerce and our plans for the new .shop gTLD.

1-B Extension

Definitions of Community

In the beginning we were told by ICANN and it was documented that if you designate yourself as a community, then you were indeed a community. The only issue would come up if a substantial number of other community members objected. We have had no substantial objection to any member of the eCommerce community at any time.

We were involved in the formation and on the board of eCommerce World Retailers, a non-profit group founded in 2004 that helps to educate and assist anyone interested in building and supporting eCommerce web sites, classes, webinars and the like. The eCommerce community has existed since the 1970’s but organization and structure was not apparent until the late 1990’s.

As stated by the International Chamber of Commerce in regards to .shop community they stated **“The Community for <.shop> is difficult to define. It would include not only shop owners, retailers, manufacturers, suppliers of goods and services, nut also consumers, chambers of commerce, governmental entities which supervise and which may tax such goods and services, etc. Such an alalgam of interests could not serve as a delineated community.”**

It has been stated in multiple Community Priority Examination Reports that “many affiliate business and sectors would have only a tangential relationship with the core communities and therefore would not associate with being a part of the community.” Therefore for the purpose of a Community Review’s definition of community, we have to exclude entities that are not directly involved in the transactions and make special concern to not include a member more than once unless they are acting as a separate transaction and/or in a different capacity.

The community does not have to include all stakeholders of eCommerce, it just has to be a certain subset that all interact with. Just like .eco, if we required all stakeholders to be included in .eco then the whole world would have to have been represented, just like with most community TLD’s.

While defining our community may be difficult it was not an impossible task. It took us years to pinpoint what the community needed to focus on for the .shop registry and to be considered in the eCommerce community. The community clearly included the web site owners or the ones operating a website that sold goods and/or services. We then had to ask “what each of these websites had in common?” The answer was a monetary transaction would exist especially in eCommerce since barter and alternatives were virtually impossible to complete electronically.

We then focused on how the monetary transactions would be conducted. What methods were available to process a payment or send funds from one individual/entity to another? The answer included bank drafts, wires, accounts receivable, and payment processors. So to stay true to the .shop nexus drafts, wires and A/R was removed as they are a true method of eventual payment they were not truly conducive to eCommerce and buying from a shop. This left the only electronic method of payment to be that of payment processors. Finally it was decided to eliminate duplicates and individuals with singular transactions that may be considered personal transactions from this community then we must also eliminate companies that were personal payment processors. So anyone using a service such as Paypal, while vital to our community is not considered a business and/or an eCommerce shop owner so they would be represented by the business that was in this example, Paypal.

Again, members of the eCommerce community are the merchants providing (the customers would not consider themselves part of this community) the goods and/or services and for eCommerce to be performed electronically payment must be made electronically and this is accomplished via card payment processors. Also by considering only business merchants, it solves issues associated with world personal privacy issues since we are to publish all owner information.

While this group was organizing, Commercial Connect LLC developed a process of refining its business plan for the new .shop TLD whereby it would provide an asset to all involved. This business plan ensured that there was special in-person screening each owner of a .shop TLD to verify their identity and business associations. It was determined that this information of who owned the .shop site and their complete address and/or company would be displayed in the WHOIS and available on the website so that everyone would know who they were doing business with. This along with providing an extended SSL certificate with the site would ensure security and full disclosure. While this may only deter bad business practices, it would not prevent all malicious business practices. It would, however, provide the injured party full details on who caused the

injury complete with sufficient information including company name and legal and real mailing address. Therefore the injured party could easily take legal action against the owner.

Commitment to Community and Education

Another longstanding mission of Commercial Connect was to establish significant ties to eCommerce merchants worldwide. Our employees and associates have traveled the world since 2000 to educate merchants on how Commercial Connect plans to operate the much sought after .shop TLD Registry.

As part of the communication plan, we have been dedicated to speaking with significant parties face-to-face. While this is practically unheard of in a planning campaign, we felt it was essential to educate and answer any questions in person so we could obtain feedback and make adequate modifications if necessary to make our registry a win-win proposition to all involved.

There have been some letters written to indicate that they large number of supporters that we educated are most likely insignificant associates of the companies we claim to have support from. Because of this we are including a full list of the people, the company they represented along with their title to this committee at the end of this document. While this will not be an exhausted list it should clearly show that practically 98% of all eCommerce funds are represented in this list.

So simply stated, Donuts, Inc. is wrong. It is now very likely that eCommerce Operators have awareness and recognition of this community as we have sat down with most of them, in person, and received their overwhelming support for the past decade.

Also built into our application is a charitable component that no other application on any gTLD has. In an effort to give back to the community at least \$1 USD of every TLD registered will be given as charity to a world cause, at the same token we are requesting from ICANN to match such donations for similar charities.

Longevity

For the past 11 years (2004 through 2015) we have been continually working to support and clearly define the eCommerce and .shop community and have gained thousands of supporters to champion our cause. With this said, it is also important to state that the community was not invented for a TLD Registry to exist. The eCommerce community has existed since electronic processing was invented, while we may have assisted in getting it organized and identified, it was in no way created so that we could have a .shop TLD registry, the two are symbiotic or mutually beneficial to one another. **.Eco** is a good example of a community that helped in the structure of its community. It is difficult to describe the activities and cohesion that the eCommerce community has developed over the past 11 years but we are able to provide activities, events, seminars, webinars, and statistics to show its growth and organization over the past decade if so requested. This does not mean that there is no cohesion as this community is bound by PCI Compliance and regulations required for credit card or monetary processing over the internet. With this they share a bond that directly impacts their revenues and bottom line.

Open to Community

Another significant mission of Commercial Connect was to remain open and receptive to all parties in and supporting the eCommerce Community. Not only did we approach potential .shop web owners, we addressed customers using the sites and vendors that would benefit from the registry. While we strived to make a corporation that was free from influence from major eCommerce players and refused financial support from what could be considered biased parties, we have at the same time approached the members of our current contention set to invite them to participate in the operations and minority ownership as a group. While this would not work unless all parties involved agreed to join together or at least the majority join together and buy out the disinterested parties, to date we have not been able to come up with an agreed solution. We remain open to collaboration from all interested parties.

Transparency

We are a transparent organization and expect to remain that way. We want the community as a whole to be represented and are continuing to work to get as much input and cooperation from a very diverse and competitive community. We are working to build avenues to accept input into the workings and details of the .shop registry to better assist in providing a fair, safe, secure and structurally stable eCommerce solution for the internet.

At Least one entity mainly dedicated to the community.

Ecommerce World Retailers, Inc. is a not for profit 501©6 organization focused on organizing, educating and assisting the development of the eCommerce community worldwide. It has been recognized and has made presentation to multiple US senators, heads and their assistants of various countries, heads and appointed spokespeople of hundreds of eCommerce companies both small and large. It has had its presence on the internet since 2004, has had a Facebook, Twitter and linked in pages and continues to support eCommerce bulletin boards across the globe.

As members of eCommerce World Retailers (ECWR) we discovered a few organizations that existed that helped organize and define the eCommerce community. We approached these membership groups and asked them to join us. We received no replies from one entity and after six (6) attempts, 4 emails, one linked-in and one phone call we decided that the other entity was not active. The other entity was eCommerce Merchants Trade Association (<http://www.ecmta.org>) that appeared to have membership and some activity in 2009 and nothing more. We contacted the owner of the site and asked him to consider joining us. He indicated that his site was not active any longer so we then asked about purchasing his member list and/or site so we could include them in our newsletters, etc. He declined on both offers then much later apparently sold his site to Donuts, Inc. and/or its owners. We also noticed that another Japanese community representative entity had issues being recognized as a representative body so eCWR attempted to contact this organization to ask to join with eCWR as a unified body but received no response.

Besides eCWR, Commercial Connect, LLC has also been active since 2000 in supporting, organizing, educating, and assisting the eCommerce community. In fact, most of our time between TLD applications was involved in structuring, bringing

awareness of the community to the community and gathering support for the impressive individuals at ECWR who have devoted a significant amount of time to help any and all eCommerce stakeholders.

We feel Commercial Connect and eCommerce World Retailers both meet the requirements of community entities whose focus is to represent and supports the eCommerce community. Both are companies are also well recognized through governments, corporations and stakeholders of this community.

2-A Nexus

Nexus

Shop does mean buy, purchase or transact. The primary and singular purpose of a Shop is a place to buy, purchase or transact goods and/or services.

eCommerce is buying, purchasing or transacting online - .shop is singularity the most recognized and interchangeable word associated for this purpose. It was researched in the late nineties, before ICANN was formed as to what word best meant eCommerce and shop was chosen. This word was chosen over similar strings including store, ecommerce, ecom, buy, sell, sale, service, services, shopping, supply, and market because it was contained and understood in the majority of languages across the world.

SHOP ±establishment that sells goods

Select targeted languages

- Afrikaans: [winkel](#)
- Albanian: [dyqan](#) m
- Arabic: [دكان](#) m (dukkān), [م تجر](#) m (mátjar), [محل](#) (ar) m (maḥall), [مخزن](#) m (makzan), [حذوت](#) m (ḥānūt)
- Egyptian Arabic: [محل](#) m (maḥal), [دكان](#) m (dukaan), [دكانة](#) f (dukaana)
- Armenian: [խանութ](#) (xanut^o)
- Asturian: [tienda](#) f
- Azeri: [mağaza](#) (az), [dükan](#)
- Basque: [denda](#) (eu), [saltoki](#) (eu)
- Belarusian: [крэма](#) f (kráma), [магазін](#) m (mahazín)
- Bengali: [দোকান](#) (dokan)
- Breton: [stal](#) (br) f, [staliou](#) (br) pl
- Bulgarian: [магазін](#) (bg) m (magazín)
- Burmese: [□□□□□](#) (my) (hcuing)
- Catalan: [botiga](#) f, [tenda](#) (ca) f
- Chinese:
- Kurdish:
 - Sorani: [دوكان](#)
- Kyrgyz: [магазин](#) (magazin), [дүкөн](#) (dükön)
- Lao: [ຫ້າງ](#) (hāng), [ຮ້ານ](#) (hān), [ຮ້ານຄ້າ](#) (hān khā)
- Latin: [taberna](#) f
- Latvian: [veikals](#)
- Lithuanian: [parduotuvė](#) f
- Luhya: [liduka](#)
- Macedonian: [продавница](#) f (prodávnicā), [дүқан](#) m (dúkan)
- Malay: [kedai](#)
- Maltese: [hanut](#), [negozju](#)
- Manx: [shapp](#)
- Mongolian: [нөөт](#) (nööts), [нөөтлөх](#) (nöötslöh)
- Ngazidja Comorian: [duka](#)
- North Frisian: (Mooring) [bood](#) n
- Northern Sami: [gávpi](#)
- Norwegian: [butikk](#) (no) m, [forretning](#) m

Cantonese: *please add this translation if you can*

Mandarin: 商店 (zh) (shāngdiàn), 店鋪 (zh), 店舖 (zh) (diànpù)

Min Nan: *please add this translation if you can*

- Cornish: [shoppa](#) m, [gwerthji](#) m
- Czech: [obchod](#) (cs) m, [prodejna](#) (cs) f
- Dalmatian: [stasaun](#)
- Danish: [butik](#) (da)
- Dutch: [winkel](#) (nl) m
- Esperanto: [butik](#) (eo), [vendejo](#)
- Estonian: [pood](#), [kauplus](#)
- Finnish: [myymälä](#) (fi), [kauppa](#) (fi)
- French: [boutique](#) (fr) f, [magasin](#) (fr) m
- Friulian: [negozi](#) m, [buteghe](#) f
- Galician: [tenda](#) (gl) f
- Georgian: [ბაზარი](#) (maḡazia)
- German: [Laden](#) (de) m, [Geschäft](#) (de) n
- Greek: [μαγαζί](#) (el) n (magazí), [κατάστημα](#) (el) n (katástima)
- Greenlandic: [pisiniarfik](#)
- Haitian Creole: [magazen](#)
- Hebrew: [חנות](#) (he) (khanút)
- Hindi: [दुकान](#) f (dukān), [दुकान](#) f (dūkān)
- Hungarian: [bolt](#) (hu), [üzlet](#) (hu)
- Icelandic: [verslun](#) (is) f, [búð](#) (is) f
- Ido: [butik](#) (io)
- Indonesian: [toko](#) (id)
- Interlingua: [boteca](#)
- Irish: [siopa](#) (ga) m
- Italian: [magazzino](#) (it) m, [negozio](#) (it) m
- Japanese: [店](#) (ja) (みせ, mise), [商店](#) (ja) (shōten)
- Jèrriais: [boutique](#) f
- Kamba: [ndukani](#)
- Kannada: [ಅಂಗಡಿ](#) (kn) (aṃgaḍi)
- Kazakh: [дүкен](#) (kk) (dūken)
- Khmer: [ហាង](#) (km) (hāng), [ក្រុង](#) (km) (phteāh)
- Kikuyu: [nduka](#)

- Persian: [دکان](#) (fa) (dokān), [مغازه](#) (fa) (maḡāze)
- Polish: [sklep](#) (pl) m, [skład](#) (pl) m
- Portuguese: [loja](#) (pt) f
- Quechua: [tinda](#)
- Romanian: [magazin](#) (ro) n
- Russian: [магазин](#) (ru) m (magazín), [лавка](#) (ru) f (lávka) (*antiquated.*)
- Santali: [ᱫᱷᱟᱱᱵᱟ](#) (dokan)
- Scottish Gaelic: [bùth](#) m
- Serbo-Croatian: [prodavaonica](#) (sh) f, [trgovina](#) (sh) f

Cyrillic: [пролавница](#) f, [дућан](#) m

Roman: [prodavnica](#) f, [dućan](#) (sh) m

- Slovene: [trgovina](#) (sl) f
- Sorbian:

Lower Sorbian: [loda](#) f, [pśedawarnja](#) f

- Sotho: [lebenkele](#)
- Spanish: [tienda](#) (es) f, [negocio](#) (es) m, [comercio](#) (es) m
- Swahili: [duka](#) (sw)
- Swedish: [magasin](#) (sv), [affär](#) (sv) c, [butik](#) (sv) c, [kiosk](#) (sv) c
- Tagalog: [tindahan](#)
- Tajik: [мағоза](#) (maḡoza), [дүкони](#) (dūkoni), [дукон](#) (dukon)
- Tamil: [கடை](#) (ta) (kaṭai)
- Taos: [tjendo'óna](#)
- Tatar: [кибет](#) (tt) (kibet)
- Telugu: [షాప](#) (šāp)
- Tetum: [loja](#), [toko](#)
- Thai: [ร้าน](#) (th) (ráan)
- Turkish: [dükkan](#) (tr), [dükân](#) (tr), [mağaza](#) (tr)
- Turkmen: [dükan](#), [magazin](#)
- Ukrainian: [крамніця](#) f (kramnýcja), [магазин](#) (uk) m (mahazýn)
- Urdu: [دکان](#) f (dukān), [دوکان](#) f (dūkān)
- Uyghur: [ماگىزىن](#) (magizin)
- Uzbek: [magazin](#), [do'kon](#)
- Vietnamese: [cửa hàng](#) (vi)

- Korean: [가게 \(ko\)](#) (gage) (假家)

- Volaptik: [selidöp \(vo\)](#)
- Welsh: [siop \(cy\)](#) f
- Yiddish: [קראם \(krom\)](#), [געשעפט \(gesheft\)](#), [געוועלב \(gevalb\)](#), [קלייט \(kleyt\)](#)

There are many words for shop in many languages, it is estimated that the **English word *shop* has become a part of at least 57 languages where the word *shop* is clearly understood** to mean a place to buy, purchase or transact goods and/or services.

The EIU marked a thoughtful precedence for nexus in their evaluation of .Radio, when they stated

“Radio means the operators, services and technologies defined here as the Radio community. Radio also means, and is, audio broadcasting. The Station broadcasting or streaming that audio content is radio, and the company performing the audio broadcasting is radio. A radio is the receiver used by the listener. Radio is the name everybody uses to refer to the entire industry, and the whole community.”

eCommerce is a lot of things, but it is also all summarized by shop. The Oxford dictionary defines shop as “A building or part of a building where goods or services are sold”. In its noun form “SHOP” is exactly what the retailers are using it for; a place for goods or services. The Oxford dictionary goes on to define shop in its verb tense “An act of going shopping”. In this regard shop is the essence of what the consumer is doing online.

2-B Uniqueness

[shop \(n.\)](#)

c.1300, "booth or shed for trade or work," perhaps from Old English scoppa, a rare word of uncertain meaning, apparently related to scypen "cowshed," from Proto-Germanic *skoppan "small additional structure" (cognates: Old High German scopf "building without walls, porch," German dialectal Scopf "porch, cart-shed, barn," German Schuppen "a shed"), from root *skupp-. Or the Middle English word was acquired from Old French eschoppe "booth, stall" (Modern French échoppe), which is a Germanic loan-word from the same root.

Meaning "building or room set aside for sale of merchandise" is from mid-14c. Meaning "schoolroom equipped for teaching vocational arts" is from 1914, American English. Sense of "matters pertaining to one's trade" is from 1814 (as in talk shop (v.), 1860).

[shop \(v.\)](#)

1680s, "to bring something to a shop, to expose for sale," from [shop](#) (n.). The meaning "to visit shops for the purpose of examining or purchasing goods" is first attested 1764. Related: Shopped; [shopping](#). Shop around is from 1922. Shopping cart is recorded from 1956; shopping list first attested 1913; transferred and figurative use is from 1959.

4-A Support

Community Awareness and Recognition

With over physical and active 1200 supporters and over 4800 members representing over 75% of the global eCommerce members we have support and recognition. We have had in-face meetings with excess of 1200 eCommerce centric personnel representing the company they work for and received their support for what we are proposing in regards to representation of eCommerce and operation of gTLD .shop string.

No Objections to our Business Model

What is even more important is that most all of the other applicants have endorsed our application at some point in the past and to date **there has not been one company that we spoke to about our application that had any opposition whatsoever to how we plan to run the .shop TLD registry.** This include Donuts who has now filed a letter objecting to our delineation and nexus but not the business plan and protection that only our application will provide.

Verification of .shop Owners

We are providing a substantial number of our supporters via attachment of electronic data file which contains key components to substantiate physical contact and approval from these members that we did speak with them in person and they acknowledged our representation, understood our plans for the new delegation of a .shop gTLD and gave their consent and support for our efforts.

Overall as a commerce, eCommerce and credit card processing communities intertwined, we have significant contact, acknowledgement of representation and support from in excess of 75% of the physical number of all community members listed and supporting our application and in excess of 95% of the financial transactions included in our list of supporters.

Does .eco mean and represent everything their community members and the stakeholders do? No it does not – It is a close semblance of a unique and diverse community all coming together to accomplish one goal – much like visitors to an online shop.

The community defined in the application (“SHOP”) is, as follows:

Members of the community are delineated from internet users generally by their requirement to abide by PCI DSS (Payment Card Industry Data Security Standards).

Community Membership would include those ecommerce organizations which seek to conduct trustworthy, legal B2B trade over the internet.

While members have a number of ways to conduct their ecommerce business, our members have the awareness and recognition that adhering to the PCI DSS standards are not only in the best interest of our community but in the best interest of the ecommerce community in larger.

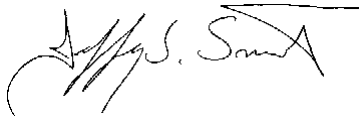
In this manner commercial Connect's application for the gTLD ("SHOP") shows both Clear straightforward membership definition and awareness and recognition of a community among its

While is apparent that no matter how much support, lack of opposition, transparency, dedication and structure we attempt to convey in this letter, there may be others including .shop applicants that feel the need to object to our community standing. We offer any and all objections as a chance to help us improve on our application. We openly solicit input from every aspect of the eCommerce community.

We feel that each and every co-applicant knew about our community status and expected our application to most likely prevail simply due to the 12+ years spent on its development. We tried to create a company that would be an asset to the internet, the eCommerce community and all involved stakeholders and we feel that we are the only .shop application that has accomplished this.

Thank you for your time, attention and consideration on our Community Review.

Sincerely,

A handwritten signature in black ink, appearing to read "Jeffrey Smith". The signature is stylized with a large, sweeping initial "J" and a horizontal line extending from the end.

Jeffrey Smith

JSS:dwr

Appendix E

	A	B	C	G
1	Last Name	First Name	Company	Title
2	briggs	michael	@Website Publicity, Inc.	VP
3	MacKay	Patrick	004 Technologies USA	Chairman/CEO/President/COO
4	Stanley	Brad	7Search.com	Business Development
6	Stevanov	Alex	A1 Package Co.	Chairman/CEO/President/COO
7	Hafeez	Usman	Abook, LLC	CIO/CTO
8	Vahle	Rod	Accent on Animals, Inc.	Chairman/CEO/President/COO
9	Brown	Matthew	Accertify	Direct Sales
10	Katz	Steve	Accertify, Inc.	SVP Strategic Partnerships
11	McAlear	Bob	Accertify, Inc.	EVP/SVP
12	Wigstone	David	Accurate Industries	IT/Web
13	Ziemba	Lynda	Accurate Industries	Director/Department Manager
16	dettling	jay	acquity group	EVP/SVP
17	Hauca	Chris	Acquity Group	VP
18	Valentine	Jeff	ad:tech	Sales Manager
19	Belmonti	Jeffrey	AdBean LLC	VP
20	Gagne	Jean-Martin	Adship.com LLC	Account Executive
21	Oliver	Adam	Adship.com LLC	Account Executive
22	Russell	Josh	Affinia Group / Raybestos Brakes & Chassis	Director/Department Manager
23	SADIGHPOUR	MICHAEL	AFFORDABLELAMPS.COM	Chairman/CEO/President/COO
24	Ondekyo	Ronald	AG Interactive	Director/Department Manager
25	Calega	Gary	Agilone	Chairman/CEO/President/COO
27	Nye	Jeremy	Akamai	Major Account Executive
28	Gordon	Scott	alaTest	Country Manager
29	Siddiqui	Eraj	alaTest, Inc.	Director/Department Manager
30	Ney	Jerry	Aldersgate Village	Chairman/CEO/President/COO
31	Gagnon	Denis	Aldo Group inc.	Director/Department Manager
32	Sullinger	Darla	Alibaba.com	Marketing Assistance
33	Heffernan	Tom	Allied Trade Group	Speaker
34	Wenc	John	Alpine Consulting, Inc	eCommerce Specialist
35	Wokwicz	Peter	Alpine Consulting, Inc.	CIO/CTO
36	Deri	Sascha	ALTE	Chairman/CEO/President/COO
37	Sahourieh	Jay	Amadesa, Inc.	Director/Department Manager
38	Wike	Joseph	AmyAdele.com	Chairman/CEO/President/COO
40	Albanese	Carolyn	Annin & Co.	Director/Department Manager
41	Casasanta	Lauryn	Antique Jewelry Mall, Inc.	Director/Department Manager
42	Hayes	Susan	Antique JewelryMall, Inc.	Chairman/CEO/President/COO
43	DiObilda	Paul	Applica Consumer Products	Director/Department Manager
44	Kotkin	Adam	Apps Genius Corporation	Chairman/CEO/President/COO
45	Debbas	Bob	ArabAd	Sr. Foreign Correspondent
46	Rishchynski	Lou	Aramex	SAE
47	Smith	Don	Aramex	Chairman/CEO/President/COO
48	Urban	Teresa	Ariva	VP
49	Alovis	Ryan	ArkNet Media	Chairman/CEO/President/COO
50	Contractor	Shahezzad	ArkNet Media	Director/Department Manager
51	Stofko	Mark	Arvato Digital Services LLC	Account Manager
52	Minnick	Howard	ASI	Chairman/CEO/President/COO
53	Rabie	Kris	Association Health Care	Director/Department Manager
54	Eshbaugh	Antonia	ATG	Business Development Representative
55	Hiscock	J. Neal	Atlantic.Net	Chairman/CEO/President/COO
56	Walker	Jaima	Atlantic.Net	SAE
57	Valvano	Frank	Atrinsic	Senior Account Executive
58	Lemas	Noah	AudetteMedia	Director/Department Manager
59	Freund	Sam	audiosavings.com	Chairman/CEO/President/COO
60	Tourgee	John	Auric Systems International	Director of Business Development
62	Dant	Michael	Autodemo, LLC.	Director/Department Manager
63	Pixler	Jim	Automated Packaging Systems	Sales
64	Goren	Tuncer	Autopia.org	Chairman/CEO/President/COO
65	Odell	Nate	Avalara	Exhibit Manager
66	Chaplin	Scott	AvantLink.com	Director/Department Manager
67	Balas	Dave	Axiom 33	Director/Department Manager
69	Harman	Thomas	Balsam Hill	Chairman/CEO/President/COO
70	Winter	Carl	Balsam Hill	Director/Department Manager

	A	B	C	G
73	Brooks	Jay	Barnes Healthcare Services	Director of Online Sales
74	Richards	Lynn	Bathhouse Naturals	Director/Department Manager
75	Rogers	Dan	Baudville Inc.	Director/Department Manager
76	Rodamaker	Martin	Bazaarvoice	Director/Department Manager
78	McHugh	Gavin	Belson Outdoors Inc	Director/Department Manager
79	Munro	Geoffrey	Belson Outdoors Inc	Creative Director
80	Eskapa	Daniel	BestBuyEyeglasses	Chairman/CEO/President/COO
81	Diller	Patrick	Better World Books	Product Manager
82	Daley	Dan	Big 3 Consulting	Partner
83	Robinson	Scott	Big 3 Consulting	EVP/SVP
84	Machaalani	Eddie	Big Commerce	Chairman/CEO/President/COO
85	Knutson	Brenda	Big Dot of Happiness, LLC	Director/Department Manager
86	Squire	Scott	BloomingBulb.com	Director/Department Manager
87	Kopischke	Angie	Blue Hue Interactive	Chairman/CEO/President/COO
88	Bartlett	Zachary	Blue Package Delivery, LLC.	Delivery Services Manager
89	Bowen	Chris	Blue Raven Technology	Director/Department Manager
90	Bray	Greg	Blue Tangerine Solutions	Chairman/CEO/President/COO
91	Friess	Jeff	BlueSky Technology Partners	Director of Sales
92	Koepsel	Erika	BlueSky Technology Partners	Sales Associate
93	Shuman	Andy	BlueSky Technology Partners	Marketing Associate
94	Benson	Travis	Bob Ward & Sons	Director/Department Manager
95	Ward	Chad	Bob Ward & Sons	VP
96	Prieto	Percy	BOLIVIAMALL.COM	Chairman/CEO/President/COO
98	Morrison	Jenlean	Bongo International	Director/Department Manager
99	Goldner	Fred Joseph	BorderJump	Partner
100	Emanuele	Ann	Bosch Thermotechnology	National Account Manager
101	Bostic	Jim	Bostic Publishing Company	CIO/CTO
102	Gomez-Bostic	Estella	Bostic Publishing Company	Chairman/CEO/President/COO
103	Shanas	Josh	BowlingShirts.com	Speaker
104	Bowman	Bill	Bowman Design, Inc.	Chairman/CEO/President/COO
105	Lefever	Laurie	Brady People ID	Mgr., Electronic Marketing & Corp. Communications
106	Schachne	David	Brand Magnet	EVP/SVP
107	McLaughlin	Craig	Bridge2 Solutions	Chairman/CEO/President/COO
108	Smith	Jarod	Bridge2 Solutions	Director of Merchandising
109	Pietrocola	Tony	Bridgeline Digital	EVP/SVP
110	Zucker	Brett	Bridgeline Digital	CIO/CTO
112	Kangas	Cindy	Briggs and Stratton	Customer Solutions Team Leader III
113	Pierce	Darren	Bronto Software	Director/Department Manager
114	Groves	Mike	Brown Printing Company	Sales Representative
115	Simmons	Kevin	BSG Clearing Solutions	Director/Department Manager
116	Calabrese	Charles	buy.at Affiliate Network	Director/Department Manager
117	Schoen	Don	BuyerCompass	Chairman/CEO/President/COO
118	Dardis	Tim	buySAFE, Inc.	Director/Department Manager
119	Snapper	Mike	C&H Distributors	CMO
120	Haynie	Christin	CablesAndKits.com	CFO
121	McCoy	Chris	CablesAndKits.com	Director/Department Manager
122	Potts	Chad	CablesAndKits.com	Director/Department Manager
123	Remillard	Donna	Cactus Commerce	Director/Department Manager
124	Stevenson	Cam	Cactus Commerce Inc.	VP
125	Azarov	Andriy	CanaFlora	Chairman/CEO/President/COO
126	Pratt	Christopher	CandyWarehouse.com, Inc.	Chairman/CEO/President/COO
128	Pavan	Gary	Canon USA	Director/Department Manager
129	Clarke	Steve	Canu	Director/Department Manager
130	Poole	Brad	CardinalCommerce	Account Manager
131	Nguyen	Hoi	CarMD	Website Designer
132	Schafer-Junger	Karl	CashStar	VP
133	Hall	Aimee	CCH, a Wolters Kluwer Business	Marketing Promotions Manager, Software
134	Cohen	Anthea	CD Wow.com Ltd	Director/Department Manager
136	McBain	James	CDC eCommerce	Director, Account Management
137	Rushforth	Jason	CDC eCommerce	Chairman/CEO/President/COO
138	Schultz	Tim	CDC eCommerce	Marketing
139	Schieffer	Tim	CDS Global	Product Manager
142	Rombach	Mike	Channel Intelligence	Speaker

	A	B	C	G
143	Hayes	Dennis	ChannelAdvisor	Account Manager
144	Hochstrasser	Bryan	ChannelAdvisor	Account Manager
146	Mooney	Marilyn	Chase Paymentech	VP National Accounts
147	Paradis	Jim	Chase Paymentech	National Accounts Manager
148	DuBois	Christopher	Checkgateway	Director/Department Manager
150	Littleton	Timothy	CHEFS Catalog	Chairman/CEO/President/COO
151	Richard	Kyle	Chicago Architecture Foundation	On-line Shop Supervisor
152	Shelton	Robert	Chicago Architecture Foundation	Director/Department Manager
153	Schonwald	Al	Chilcutt Direct Marketing	VP
154	Castillo	Edgar	Chrome	Online Merchandiser
155	Bennett	Catherine	Cima International	Global Director
156	Hilyard	Brittin	CitizenHawk	Director/Department Manager
157	munir	sufian	clary business machines	Chairman/CEO/President/COO
158	Hundley	Andrea	Clean Air Gardening	CFO
159	Friedman	Alla	ClearCommerce / Certegy	Sales Solution Consultant
160	Prochnow	Tyler	ClickSpeed	Partner
162	Bills	Don	CM Retail Management	Director/Department Manager
163	Senft	Daniel	Coatue	Analyst
164	shaw	Laurie	coffee beanery	Director/Department Manager
165	Ciperski	Zachary	CoffeeForLess.com	VP
166	Krishnan	Vidyanand	Cognizant	Consulting Manager
167	Mishra	Shawn	Cognizant	Principal Architect
168	Weaver	Scott	CoLinear Systems, Inc.	Chairman/CEO/President/COO
169	Roa	John	Colman Brohan Davis	Director/Department Manager
170	PEREZ	VICTOR	COMERCIO ELECTRONICO	Chairman/CEO/President/COO
171	Hogan	Dylan	CommerceHub	Director Strategic Accounts
172	Bolton	Alex	Commercial Connect, LLC	Director/Department Manager
173	Bolton	Larry	Commercial Connect, LLC	Director/Department Manager
174	Bolton	Max	Commercial Connect, LLC	CMO
175	Dicken	Ken	Commercial Connect, LLC	Director/Department Manager
176	Guarino	Adele	Commercial Connect, LLC	Director/Department Manager
177	Model	Christy	Commercial Connect, LLC	Assistant
178	Paternoster	James	Commercial Connect, LLC	Director/Department Manager
179	Smith	Jeffrey	Commercial Connect, LLC	Chairman/CEO/President/COO
180	Watson	Kevan	Commercial Connect, LLC	Director/Department Manager
181	Dittrich	Josh	CommercialWaterDistributing.com	Director/Department Manager
182	Joyce	Kevin	Commission Junction	Director, Advertiser Development
185	Poirot	Romuuld	Compario SA	CIO/CTO
186	Cerreta	Scott	Competitive Computing	Program Manager
187	Cronin	William	Competitive Computing	Sr. Technical Lead
188	Driscoll	Bernie	CompNation	Director/Department Manager
189	Lakhani	Al	Computer Brain	Chairman/CEO/President/COO
190	Lakhani	Altaf	Computer Brain	Chairman/CEO/President/COO
191	Broderick	Tim	Concepts & Design Studio Inc	VP
193	kennedy	ray	Conormara Investments, LLC	Chairman/CEO/President/COO
194	Carrano	Michael	Converge Direct	VP
195	Morgan	Alex	Conversys Inc.	Director/Department Manager
196	lee	jennifer	Cooking.com	Director/Department Manager
197	clement	jorn	cooper & clement inc	Chairman/CEO/President/COO
199	Dimmitt	Barbara	Copper Daisy Company, Inc.	Chairman/CEO/President/COO
200	Perry	Lyle	Core Health Innovations	Chairman/CEO/President/COO
201	Nangle	Paul	Coremetrics, Inc.	Client Executive
202	Maeso	Michel	Cotendo	VP
203	Killeen	Kristen	Covario	Director/Department Manager
204	McLain	Scott	Crafts, Etc!	VP
205	Fuller	Michael	CRE Secure Payments, LLC	Chairman/CEO/President/COO
206	Kee	Jerry	Creative Automation	Vice President, Client Development
207	Bryant	Jeff	Creative Direct Marketing	Principal
208	Klein	Jay	Creative Fulfillment Solutions	Chairman/CEO/President/COO
209	Moore	Chris	Criteo	Sr. Sales Manager
210	Brunner	Ike	CRM Metrix, Inc.	Director/Department Manager
211	Shirley	Russ	CRM Metrix, Inc.	EVP/SVP
212	Brinkman	Gary	CrossView	Vice President of Business Development

	A	B	C	G
213	Jadhav	Pawan	CSS Corp	Director/Department Manager
214	Weltken	Cary	CSS Corporation	Sr. Director
215	Rosen	Bradley	CubWorld.com	Chairman/CEO/President/COO
216	Chhatwal	Gurvinder	Cybage	Director/Department Manager
217	Gyanani	Deepak	Cybage	Director/Department Manager
218	Marshall	Bob	Cynergy Data	Director/Department Manager
219	Addington	Kevin	D.M.Insite	Director/Department Manager
220	Schloemer	Annette	D.M.Insite	Director/Department Manager
221	Dedeaux	Terry	Dart Entities	Chairman/CEO/President/COO
222	Canavan	Bryan	Dartmouth Capital	Chairman/CEO/President/COO
223	Tewari	Krishna	Datamatics Global Services Ltd.	EVP/SVP
224	Haukas	Sally	DaySpring	Director/Department Manager
225	Lane	Jesse	DaySpring	Director/Department Manager
226	Robles	Saul	DaySpring	Director/Department Manager
227	Younger	Brenda	DaySpring	Director/Department Manager
228	Coogan	Jim	Daystar Data Group, Inc	Director/Department Manager
229	spurgeon	Terry	Daystar Data Group, Inc	EVP/SVP
230	Beloney	Tim	DCL	Director/Department Manager
231	Tsai	Edward	DCM	Associate
232	Scott	Tanya	DealsDirect	Director/Department Manager
233	Biles	Robert	Dealtree, a Best Buy Brand	Ecommerce Merchandising Manager
234	Fletcher	Paul	Dealtree, a Best Buy Brand	VP
235	Hall	Larisa	Dealtree, a Best Buy Brand	General Manager
236	Hume	Katharine	Dealtree, a Best Buy Brand	Sr. Analyst
237	Nguyen	Jack	Dealtree, a Best Buy Brand	SEM/SEO/Email Marketing Analyst
238	Shevock	Dave	DecisionStep, Inc.	EVP/SVP
239	Castic	Ray	Defined Logistics Services	Director/Department Manager
240	Engelhardt	Tracey	Deluxe Corporation	Director/Department Manager
241	Larson	Kelly	Deluxe Corporation	VP
242	Mitzel	Sherria	Deluxe Corporation	Director/Department Manager
243	Sather	Todd	Deluxe Corporation	Director/Department Manager
244	Selvig	Rich	Deluxe Corporation	Director/Department Manager
245	Sweet	Craig	Deluxe Corporation	Director/Department Manager
246	Wilson	Mikki	Deluxe Corporation	Director/Department Manager
247	Griffin	Tom	Demandware	VP
248	Surles	Bryan	Demandware	Director/Department Manager
249	Tommy	Lizbeth	Dematic Corp	Director/Department Manager
250	Uhe	Shushanna	Dematic Corp	Marketing Operations Specialist
251	Horner	David	DeviceAnywhere	Marketing Manager
253	Pench	Phil	DHL Global Mail	CFO
254	Armour	Bruce	DiCentral	Director/Department Manager
255	Heavner	Wade	Digby	Director/Department Manager
256	Lowden	Dan	Digby	VP
257	Kim	Ji	DijiPOP	Chairman/CEO/President/COO
258	Stevens	Jeff	Direct Response Technologies	Director/Department Manager
259	Olden	Gary	DirectTrack	Director/Department Manager
260	CHO	ADRIAN	dirtcheapLNG.com	Director/Department Manager
261	Lederhause	Joel	Discount Ramps	Chairman/CEO/President/COO
262	Osburn	Dawnee	Discount Ramps	Executive Assistant
263	Christel	David	Discoverhelp, Inc.	Director/Department Manager
264	Schmidt	Jessica	DMNews	Account Executive
265	Hanks	Jeremy	Doba	Chairman/CEO/President/COO
266	Kokoska	Megan	Dollar Tree, Inc.	Director/Department Manager
268	Rubio	Mauricio	Dr. Jay's	Director/Department Manager
269	Bishop	Jeff	Dreamway Trading, LLC	Chairman/CEO/President/COO
270	Parker	Gracie	Dreamway Trading, LLC	Director/Department Manager
272	Etgen	Michelle	DSW, Inc	Director/Department Manager
273	McClung	Michael	Dungarees	Chairman/CEO/President/COO
274	Bruno	Charles	Dynamex, Inc.	National Sales Executive
275	Johnston	Connie	Dynamex, Inc.	VP
276	Price	Durk	eAccountableOPM	Chairman/CEO/President/COO
277	Sorrels	Stephanie	eAccountableOPM	Sr. Account Mgr
278	Andrews	Kelly	Early-Pregnancy-Tests.com	VP

	A	B	C	G
279	Schnabolk	Marc	EasyAsk	VP
281	Chaudhary	Hyaat	eBrands, Inc.	Chairman/CEO/President/COO
282	Morgante	Steve	eBridge Software	Account Representative
283	Mizrachi	Nir	eBulb, Inc.	VP
284	McNeil	Greg	E-Business Express	Director/Department Manager
285	Weickert	Chris	EC Weickert, Inc	Chairman/CEO/President/COO
286	Schoen	Justin	eComegy	Chairman/CEO/President/COO
287	Salvador	Mauricio	Ecommerce School	Chairman/CEO/President/COO
288	Garvin	David	Ecommerce Superstores	Director/Department Manager
289	Hamilton	Brian	e-Connector	Chairman/CEO/President/COO
290	Cortes	Eddie	ecWorld Enterprises, Inc.	Chairman/CEO/President/COO
291	Cortes	Jay	ecWorld Enterprises, Inc.	Director/Department Manager
292	Levitan	Itai	Edge.BI	CEO & Co-Founder
293	Chanman	Omar	Edgecast Networks	National Account Executive
294	Nevas	David	Edison Venture Fund	Associate
295	Loumpouridis	B	EDL Consulting (CloudCraze)	Chairman/CEO/President/COO
296	Shen	Duncan	eHealth, Inc.	Product Management
297	Howell	Eric	eHealthInsurance	VP
298	Patterson	David	Elbrus Consulting	Chairman/CEO/President/COO
299	Baun	Roger	ELC Online	VP
300	Moorehead	Russ	ELC Online	VP
301	Kirshner	Ben	Elite SEM Inc	Chairman/CEO/President/COO
302	Payne	Jeff	Ellsworth Corporation	CMO
303	Jose	Kathryn	eMarketer	Manager, Business Development
304	vonBirgelen	Cathy	eMarketing Learning Center	Director/Department Manager
305	giza	brett	EmbroideryDesigns.com	Director/Department Manager
306	mengarelli	lisa	EmbroideryDesigns.com	marketing
307	Burdsall	Scott	Encyclopaedia Britannica	Marketing Manager
308	Sinclair	Aimee	Encyclopaedia Britannica	Sr Mgr of Consumer Campaign Mgmt & Database Mktg
309	Sampson	Pat	Endeca	SE
310	Krulik	Laurence	Endeca Technologies	Director/Department Manager
311	Epstein	jerry	Engaged Nation	Chairman/CEO/President/COO
312	O'Leary	Jennie	Entertainment Publications, LLC.	Director/Department Manager
313	Lowry	Chris	EPI Marketing Services	Business Development Manager
314	Weaver	Gene	Escalate, Inc	Director/Department Manager
316	Dermer	Simon	eSEENTIAL Accessibility Inc.	Exhibit Manager
317	Clark	Stuart	EstarOnline Limited	Chairman/CEO/President/COO
319	Anderson	Michael	Etail Solutions, LLC	Chairman/CEO/President/COO
320	Litchfield	Kristin	Euro-Pro	Director/Department Manager
321	Haseloff	Luke	eWayDirect	Sales
322	Becker	Adam	ExactTarget, Inc.	Partner Manager
323	Morgan	Chris	Experian Hitwise	Vice President, US Business Development
324	Drazek	Chris	ExpertSender.com	Chairman/CEO/President/COO
325	Gantman	Adam	Eyeglasses123	Director/Department Manager
326	Pauls	Brett	facilitywebsource.com	CIO/CTO
327	Parekh	Mehul	FactoryOutletStore	Director/Department Manager
328	Carrick	Scott	Family Direct, Inc.	Chairman/CEO/President/COO
329	Dantuono	Luke	Fantasy Diamond	EVP/SVP
330	Jagisch	Richard	Fantasy Diamond	Director/Department Manager
331	Sawyer	Brooke	Fantasy Diamond	Director/Department Manager
332	Mason	Alex	Fanzz Sports Apparel	Director/Department Manager
333	Trujillo	Matthew	Fanzz Sports Apparel	Head Web Developer
334	Rosales	Ruben	Fashion Imex LLC	Director/Department Manager
335	Walker	Chad	Fauntleroy Supply Inc	Director/Department Manager
336	Feehan	Amy	FedEx	Marketing
337	Jackson	Jackie	FedEx	eCommerce Channel Manager
338	Carrier	Kevin	FedEx Services	Director/Department Manager
339	Callahan	Lynn	Fellowes Incorporated	Director/Department Manager
340	Brown	Christopher	Fence Supply Inc	Chairman/CEO/President/COO
341	French	Adam	Fence Supply Inc	Director/Department Manager
342	Silverstein	Stuart	Fetch! Creative Marketing	Chairman/CEO/President/COO
343	Gurreri	Toni	FetchBack	Retargeting Sales Executive
344	Groff	Chad	Fibre Glast Developments	Director/Department Manager

	A	B	C	G
345	DeSimone	Michael	FiftyOne Global Ecommerce	Chairman/CEO/President/COO
346	Griffin	Michael	FiftyOne Global Ecommerce	Director/Department Manager
347	Kharazmi	Som	FiftyOne Global Ecommerce	Director/Department Manager
348	Rattigan	Justin	FindAPro.com	Chairman/CEO/President/COO
349	Griffiths	Andrew	FindWAtt	Chairman/CEO/President/COO
350	Bachir	Louay	First Data	Marketing Specialist
351	Schwieger	Rolf	First Data	Director, Product Marketing
352	Brock	Tim	First Flight Solutions	Director of Sales
353	Brown	Steven	FIS Global	Director/Department Manager
354	Leale	AJ	FitForCommerce	Staff
355	Hajj	Audra	Flashecom Inc	Director/Department Manager
356	Hajj	George	Flashecom Inc	Chairman/CEO/President/COO
357	Forst	Gina	FLOR	Director/Department Manager
358	McDaniel	Laura	FLOR	Director/Department Manager
359	Lailey	Christopher	Flowers.ca Inc.	VP
360	Mindel	Seth	Fluid, Inc	Director/Department Manager
361	Ostrom	Ryan	Fluid, Inc	Director/Department Manager
362	Gaffney	Steve	Follett Higher Education Group	VP
363	Scherer	Al	Follett Higher Education Group	Director/Department Manager
364	Koechel	Ryan	FontanaSports.com	CIO/CTO
365	Johnson	Jessica	Footlocker.com, Inc.	Director/Department Manager
366	Kassnel	Stephen	Footlocker.com, Inc.	Director/Department Manager
367	Wietrzykowski	Lee	Footlocker.com, Inc.	Internet Merchandising Planner
368	Shores	Justin	Fort Western Stores	Director/Department Manager
369	tobias	alan	fortune wigs inc	Chairman/CEO/President/COO
370	Giannini	Adrian	FORTUNE3	CIO/CTO
371	Farache	David	Fortune3, Inc.	VP
372	Jones	Nancy	Foster-Stephens, inc	Chairman/CEO/President/COO
373	Apfel	Jason	FragranceNet.com	Chairman/CEO/President/COO
374	Nadboy	Michael	FragranceNet.com	VP
375	Yakuel	Ron	FragranceX.com Inc.	Chairman/CEO/President/COO
376	Gorske	Pete	Frank's Great Outdoors	Director/Department Manager
377	Peistrack	Alyssa	Frank's Great Outdoors	Director/Department Manager
378	Jedrzejewski	CJ	FreeShipping.com	Director/Department Manager
379	Naster	Rachel	Freightquote.com	Account Manager
380	Steward	CariAnn	Freightquote.com	Association Specialist
381	Smith	Amber	Fresh Force International	Market Research Analyst
382	Shaughnessy	Suzanne	FreshAddress	Senior Account Executive
383	Kelso	Donna	FromTheFarm.com	VP
384	Kelso	Tyler	FromTheFarm.com	Director/Department Manager
385	Comella	John	Fry, Inc.	Account Director
386	Gardner	Laurie	Fry, Inc.	Business Development Director
387	Hamilton	Jamie	Fry, Inc.	Technical Director
388	DELDUCA	BEN	FSA Logistics	MGT
389	WIPF	BOB	FSA Logistics	SALES MANAGER
390	Hoopas	Jake	Funding Universe	VP
391	Adams	Arch	FunSpot	Chairman/CEO/President/COO
392	Patil	Vinay	FunSpot	Director/Department Manager
393	Bott	Ryan	Fusion-io	Director/Department Manager
394	Foss	Jonathan	G&L Clothing	Director/Department Manager
395	Marques	Daniel	Gemvara	Director/Department Manager
396	Reilly	Joe	GENCO Marketplace	Director/Department Manager
397	Sigg	Stephen	General Motors	Director/Department Manager
398	Lewis	Mike	Giant Tiger	CIO/CTO
399	Clabo	Ron	GiftOasis LLC	Chairman/CEO/President/COO
400	Cervelli	Paul	GiftsForYouNow.com	Director/Department Manager
401	Grebel	Dan	GiftsForYouNow.com	VP
402	Tuchler	Jim	GiftsForYouNow.com	Chairman/CEO/President/COO
403	Schwartz	Jonathan	Gigya	VP
404	Quinlan	Michele	Global Infomercial Services	Director/Department Manager
405	Majeski	Steve	Global Response	Director/Department Manager
406	Betts	Peter	Globalization Partners International	EVP/SVP
407	Pascual	Federico	Globalization Partners International	Global SEM Specialist

	A	B	C	G
408	Grosman	Rotem	GoDataFeed	Chairman/CEO/President/COO
409	Zabow	Kieron	GoDataFeed	Director/Department Manager
410	Patel	Deep	GoGreenSolar.com	Speaker
411	Pasquale	Christina	Gomez, Inc.	Marketing Programs
413	Levich	Lindsey	Google	Account Executive - Retail
414	Robinson	Jim	Google	Head of Affiliate Sales
415	Monson	Chad	Gopher Sport	Director/Department Manager
416	Platovsky	jan	GovGroup	Chairman/CEO/President/COO
417	Colla	Mario	Gproxy Design Inc	Chairman/CEO/President/COO
418	Pico	Gerardo	Gproxy Design Inc	Director/Department Manager
419	Ferguson	Robert	Gravity Defyer	Director/Department Manager
420	Buonanno	Alicia	Gregory FCA	PR Account Supervisor
421	Justice	Adam	Grid Connect	Sales/Marketing
422	Fox	Allison	GSI Commerce	Director/Department Manager
423	Somers	Steven	GSI Commerce	Director/Department Manager
424	Kiley	Rick	gThankYou, LLC	Chairman/CEO/President/COO
425	Wyman	Kristen	GTJD Enterprise	Director/Department Manager
426	Hill	Mike	Guidance	EVP/SVP
427	Shoemaker	Jani	HaberVision LLC	VP
428	Shoemaker	Mike	HaberVision LLC	VP
429	Goodman	Dan	Hanley Wood	Director/Department Manager
430	Rook	Dave	Hanley Wood LLC	EVP/SVP
431	Perez	Richard	Harland Clarke	Director/Department Manager
432	Vyas	Zankhana	Harland Clarke	Director/Department Manager
434	Nelson	Chris	Harley-Davidson	Director/Department Manager
435	Rozsa	Joe	Harley-Davidson	Director/Department Manager
436	Weston	Doug	Harley-Davidson	Director/Department Manager
437	scanlan	mark	Harmony Ventures	Chairman/CEO/President/COO
438	Bieler	Marek	Harvey Norman	Director/Department Manager
439	Nugent	Gordon	Harvey Norman	Director/Department Manager
440	kubicek	angela	hayneedle	marketing
441	Burford	Ivy	HeadRoom Corporation	Director/Department Manager
442	Griffith	Matt	HeadRoom Corporation	Director/Department Manager
443	Waller	Travis	HeadRoom Corporation	Chairman/CEO/President/COO
444	Parham	Ian	Headsets.com	Director/Department Manager
445	Sharp	Phil	Headsets.com	Director/Department Manager
446	Reid	Bethany	Health Care Logistics	Chairman/CEO/President/COO
447	Little	Mark	Health International, Inc.	Consultant
448	Axelson	Mark	HEALTHandMED.com	Chairman/CEO/President/COO
449	Mitchell	Shayne	Heartland America	Director/Department Manager
450	McCoy	Eric	Heels.com	Chairman/CEO/President/COO
451	Ricketts	Todd	Higher Gear	Chairman/CEO/President/COO
452	Van Stralen	Ryan	Home Hardware / Home Furniture Stores	Director/Department Manager
453	Barna	Dan	House of Brides	Director/Department Manager
454	ABRAHAM	THOMAS	IAM ENTERPRISES LLC	Chairman/CEO/President/COO
455	GONZALEZ	HENRY	IAM ENTERPRISES LLC	CIO/CTO
456	Hedstrom	Charley	i-Behavior	Director/Department Manager
458	Gniwisch	Pinny	Ice.com	Speaker
459	Hummel	Kelly	Iciniti Corporation	Chairman/CEO/President/COO
460	McGuire	Holly	Iciniti Corporation	Sales Manager
461	Parkinson	Bill	Iciniti Corporation	Chairman/CEO/President/COO
462	Lankford	Kate	iContact	Account Manager
463	Ackerman	Rob	Ideosity, Inc.	EVP/SVP
464	Cooper	Sean	Ideosity, Inc.	Director/Department Manager
465	Dase	Rich	Ideosity, Inc.	Chairman/CEO/President/COO
466	Laverentz	Jonathan	Ideosity, Inc.	Director/Department Manager
467	Edwards	Jason	iGo, Inc.	Speaker
468	Crasto	Brendan	Iksula Services Pvt Ltd	Chairman/CEO/President/COO
469	Greenwell	Kent	Impak Retail Packaging	IT Manager
470	Brady	Kelly	Inceptor	Exhibit Manager
471	Conquest	Jason	Inceptor	National Sales Manager
472	Hassan	Alaa	iNetVideo.com	Chairman/CEO/President/COO
473	Rawlings	Gary	Infinity Resources Inc. DeepDiscount.com	EVP/SVP

	A	B	C	G
474	mader	randy	Infogroup	Sales Director
475	Cucu	Alex	Infogroup Interactive	Director/Department Manager
476	Dublin	Peter	Infogroup Interactive	Director/Department Manager
477	Lewis	Randy	Infogroup Interactive	Sales Executive
478	Williams	Justin	Infopia	Sales Executive
479	Chipman	Debra	Informa	Chairman/CEO/President/COO
480	John	Rosanne	Informa	Director/Department Manager
481	Lewandowski	Kristina	Infusion E-Business	Director/Department Manager
482	Sheehy	Christopher	Infusion E-Business	Chairman/CEO/President/COO
483	Bowen	Berkley	InMarkit	Chairman/CEO/President/COO
484	Bonatti	Silvia	Innovative Contact Solutions	Business Development
485	Liles	Jack	Insource Spend Management Group	VP
486	Hainey	Lori	Inspire Technologies	VP
487	Whyte	John	Interactive Business Systems	VP
488	Horn	Gregory	Interlink	Chairman/CEO/President/COO
489	Carlson	Erik	Internap	Director/Department Manager
490	GUZMAN	JOHN	INTERNAP	SALES
491	Carter	Mark	International E-Z UP, Inc.	Chairman/CEO/President/COO
492	Grove	Karl	International E-Z UP, Inc.	Director/Department Manager
493	Hernandez	Eric	International E-Z UP, Inc.	Director/Department Manager
494	Proctor	Brent	International E-Z UP, Inc.	Director/Department Manager
495	Semenov	Alexander	Internet Retail Solution Ltd	Chairman/CEO/President/COO
496	Love	Jack	Internet Retailer	Staff
497	Jindal	Ian	Internet Retailing	Director/Department Manager
498	Pigou	Mark	Internet Retailing	Director/Department Manager
499	Prevett	Rob	Internet Retailing	Director/Department Manager
500	Asquith	Michael	Interpro Translation Solutions	Business Development Manager
501	Aldea	George	Invesp Conversion Optimization	Solutions Executive
502	Taras	Daniel	iPerceptions Inc.	VP
503	Kovach	Nick	Iron Pony Motorsports	Director/Department Manager
504	Burns	Josh	J & J Commerce, Inc.	IT Manager
505	Oakley	John	J & J Commerce, Inc.	Chairman/CEO/President/COO
506	Barcz	Tim	J&P Cycles	Director/Department Manager
507	Upton	Trevor	Janus Capital Group	Research Associate
508	Labadie	Layne	JCB International Credit Card Co., LTD	VP
509	Skaling	Dan	JCB International Credit Card Co., LTD	EVP/SVP
510	Kiley	Christopher	Jeppesen, Boeing Company	Director/Department Manager
511	Schol	Becky	Jeppesen, Boeing Company	Director/Department Manager
512	Chester	Dave	JetPay	Exhibit Manager
513	Helsely	Alison	JetPay	Account Executive
514	Schuchman	Corey	Jildor Shoes Inc	Director/Department Manager
515	Greenberg	David	JMI Equity	VP
516	Knell	Kory	JMI Equity	Associate
517	Fila	Bob	John Kringas Photography	Chairman/CEO/President/COO
518	Kringas	John	John Kringas Photography	Chairman/CEO/President/COO
519	Cassidy	Suzanne	Johnson & Johnson	Director/Department Manager
520	Mercer	Bryan	Just Health Shops	Chairman/CEO/President/COO
521	Mercer	Renee	Just Health Shops	Chairman/CEO/President/COO
522	Sockloff	Brad	Kalan Test Prep	VP
523	Isaacsohn	Daniel	Kampyle Ltd.	Product Consultant
524	Savir	Eran	Kampyle Ltd.	VP
525	McManus	Thomas	KegWorks	Chairman/CEO/President/COO
526	Craig	Judy	Kenco Logistic Services	Exhibit Manager
527	Kelley	Bobbie	Kenco Logistic Services	Sales Manager
528	McCloskey	Angie	Kenshoo Inc.	East Coast Sales Manager
529	Grahn	Sarah	K-Log, Inc.	Catalog Production Supervisor
530	Klebe	Gary	K-Log, Inc.	VP
531	Lester	Linda	K-Log, Inc.	Systems Analyst
532	Brown	Adam	Koeppel Direct	EVP/SVP
533	Trumbull	Shawn	Koeppel Direct	Director/Department Manager
534	Johnson	Aaron	Kohls	Director/Department Manager
536	Dellemann	Julie	Kohls Dept Stores	IS Business Solutions Architect
537	Ploeger	Becky	Kohls Dept Stores	Director/Department Manager

	A	B	C	G
538	Gosserand	James	Kool Krowd Ventures	Director/Department Manager
539	Garcia	Javier	Koongah	EVP/SVP
540	Walker	David	Kount Inc.	VP
541	Wadan	Veerinder	KPIT Infosystems Inc	Director/Department Manager
542	Lyne	Gil	Kryptonite Collectibles Inc.	Chairman/CEO/President/COO
543	Lyne	Jeff	Kryptonite Collectibles Inc.	Director/Department Manager
544	Tuckman	Brad	KSC Kreate	Chairman/CEO/President/COO
545	Lagarde	Jay	Lagarde	Chairman/CEO/President/COO
546	Cormier	David	Lagasse Sweet Inc.	Director/Department Manager
547	Forsythe	Linda	Lawson Products, Inc.	Director/Department Manager
548	Roth	Eric	Lazard Middle Market	Director/Department Manager
549	Black	Lea	Legendary Whitetails	Marketing Specialist
550	Derfus	Nancy	Legendary Whitetails	Director/Department Manager
551	Huffman	Greg	Legendary Whitetails	Chairman/CEO/President/COO
552	Kaiser	Mark	Legendary Whitetails	Director/Department Manager
553	Urrea	Fernando	Leonisa	VP
554	chehebar	joey	Lesportsac	EVP/SVP
556	d'Ambrosio	Rick	Lexar Media/Crucial Technology	Director/Department Manager
557	Walker	Ed	Lexar Media/Crucial Technology	Director/Department Manager
558	Wentzell	Steve	Lids	Director/Department Manager
559	Gdovic	Ronald	Linkstar Interactive	Chairman/CEO/President/COO
560	Eames	Doug	LiquidPixels, Inc.	Account Executive
561	Elliott	Matt	Listrak	Director/Department Manager
562	Osborne	Dan	Listrak	Director/Department Manager
563	Batio	Nancy	Lobster Gram	Director/Department Manager
564	Culp	Nathan	LocalPages	Sales Representative
565	Landrum	James	Lokion Interactive	VP
566	Long	Amy	Longview Capital	Owner
567	Halverson	Ben	Lorman Education	Director/Department Manager
568	Kiefer	Joe	Lorman Education	Director/Department Manager
569	Benesh	Carolyn	Lyons Consulting Group	Sales Engineer
570	Cohen	David	M&J Trimming	Speaker
571	Ming	Dara	M&J Trimming	Director/Department Manager
572	Maher	larry	MACH Software	VP
573	Corchia	Alfred	MAETVA	Director/Department Manager
574	Chua	Fred	Magellan Solutions Outsourcing, Inc.	Chairman/CEO/President/COO
575	McGurran	Paul	Magico.ie	Director of eCommerce
576	Strama	Mike	Magid Glove & Safety	Director/Department Manager
577	Berger	Steve	MailExpress, Inc	Director, Sales
578	Manning	Michael	MailExpress, Inc	Marketing Specialist
579	Noah	Holly	MailExpress, Inc	Marketing Director
580	von Melville	Christopher	MailExpress, Inc	Manager, Strategic Accounts
581	Mansilla	Nick	Manna Distribution Services	National Accounts Manager
582	Black	Kelly	Mardel	Director/Department Manager
583	Steiner	Robert	Market Warehouse Inc.	COO
584	Larkin	Beth	Marketing Support Network	Director/Department Manager
585	Lukauskas	Dobi	Marketing-that-Delivers.com	Chairman/CEO/President/COO
586	Aleccia	Steve	MarketLive	Director/Department Manager
587	Kelly	Maren	MarketLive	Marketing Coordinator
588	VonSosen	Ralf	MarketLive	VP, Product Management
589	Kennedy	Kevin	Marketpath, Inc.	CMO
590	Crowley	Brian	Mars Direct	Director/Department Manager
591	Earl	Kris	Mars IS	Director/Department Manager
592	Geissler	Reggie	Mason Companies, Inc.	Director/Department Manager
593	Schemenauer	Darin	Mason Companies, Inc.	Director/Department Manager
594	Brenner	Kathleen	Materialogic	VP
595	Le Berrigaud	Yoann	MATHON	Director/Department Manager
596	Porter	RJ	MBM Company, Inc./Limoges Jewelry	Chairman/CEO/President/COO
598	Narayan	Jagath	McCombs-University of Texas	Director/Department Manager
599	Schlenker	Naruby	McCombs-University of Texas	Director/Department Manager
600	McNally	Dave	McNally Partners	Chairman/CEO/President/COO
601	Lentz	Daniel	MeadWestvaco	Director/Department Manager
602	McKee	Jennifer	MeadWestvaco	Director/Department Manager

	A	B	C	G
604	Nemastil	Erin	Meijer.com	Content Specialist
605	Patterson	Regina	Meijer.com	Content Specialist
606	Hayes	Nicki	Memolink.com	Director/Department Manager
607	Behl	Nikhil	Mercantila	Chairman/CEO/President/COO
608	Rausch	Kelly	Mercantila	VP
609	Galan	Rick	Mercent	Senior Marketing Manager
610	Bergner	Mark	Merchant e-Solutions	VP
611	Lambert	Michael	MerchantAdvantage, LLC	CIO/CTO
612	Iga	Luis	MerchantAdvantage.com	Director/Department Manager
613	Joyce	Andrew	MeritDirect	VP
614	Devin	Erin	MeritDirect, LL	Director/Department Manager
615	Teitelbaum	Joel	Messeger for you	Chairman/CEO/President/COO
616	Gluck	Joel	Messenger for you	Director/Department Manager
617	Pinsonneault	Josh	Metropark	Sr Manager of Ecommerce
619	Fortson	Steve	Miles Kimball	Speaker
620	Broitman	Jeff	Milos America, Inc.	Chairman/CEO/President/COO
621	Zykan	Frantisek	Milos s.r.o.	Chairman/CEO/President/COO
622	Jones	Chip	Minton Jones Company	Chairman/CEO/President/COO
623	Rodriguez	Philippe	Mix Commerce	Chairman/CEO/President/COO
624	Bradshaw	Jeffery	MJR International Inc.	Chairman/CEO/President/COO
625	Easton	Lindsay	MJR International Inc.	Director/Department Manager
626	Zendejas	Raul	MJR International Inc.	CIO/CTO
627	Sweis	Chris	Mobile Media Solutions Inc	Chairman/CEO/President/COO
628	Bulliam	Marilyn	Mobius Knowledge Service	Director/Department Manager
629	Kannan	Shriharish	Mobius Knowledge Service	Director/Department Manager
630	Canterbury	Drema	Moneta Corporation	Director/Department Manager
631	Swamy	Bala	Moonjee Corporation	Chairman/CEO/President/COO
632	Kanduri	Syam	Motif, Inc	VP
633	Patterson	Kristi	MSI Worldwide Mail	Director/Department Manager
634	Rapp	Kimberly	MTD Products, Inc.	Ecommerce Business Manager
635	Chun	Ross	MultiAd	Business Development Manager
636	Bernloeber	Jason	Murals Your Way	Director/Department Manager
637	Imholte	Todd	Murals Your Way	Chairman/CEO/President/COO
638	Koppel	Lidia	Murdoch's Ranch & Home Supply	Advertising Studio Manager
639	Aicher	Bill	Musicnotes Inc.	Speaker
640	Olaniran	Moses	MWP Industrial Supply	VP
641	Hord	Fred	My Glass Slipper	Owner
642	Randall	Bruce	My Store Solutions	Chairman/CEO/President/COO
643	Torrey	Ian	My Store Solutions	Director/Department Manager
644	Miller	Mark	MyBuys	Account Executive
645	O'Leary	Marc	MyCart.net	Chairman/CEO/President/COO
646	Cortazzo	Shauna	MyCoupons.com	Senior Account Manager
647	Flynn	Kevin	MyCoupons.com	Director/Department Manager
648	Urey	Brian	MyCoupons.com	Business Development Manager
649	Gonzales	Rachel	Nambe LLC	Ecommerce and Retail Manager
650	Cohen	Adina	National Packaging	VP
651	Karnen	Nechama	National Packaging	Director/Department Manager
652	kornfeld	gregg	National Pen Company	EVP/SVP
653	Grimes	Jim	National Trailer Supply	Director/Department Manager
654	Seitz	Craig	National Trailer Supply	Chairman/CEO/President/COO
655	odonnell	jim	NationwideSafes.com	Chairman/CEO/President/COO
656	Dunnwind	Scott	Navarre Distribution Services	Exhibit Manager
657	Joyce	Shannon	Navarre Distribution Services	Director/Department Manager
658	Douglas	Jeff	Nebraska Furniture Mart	Internet Marketing Manager
659	Gregorich	Chuck	Net Health Shops LLC	Chairman/CEO/President/COO
660	Windsor	Randy	Network Solutions	Online Marketing Coach
662	Haan	Douglas	Network.tc	Chairman/CEO/President/COO
664	Dunagan	Jesse	Neustar	Sales Engineer
665	Lyons	Dan	Neustar	Account Executive
666	Maciariello	Kim	Neustar	Marketing
667	El-Ezaby	Omar	Neustar, Inc.	Mobile Products
668	Maters	Jeff	New World Ventures	CFO
669	Barnhart	Allison	Newark	Email Analyst

	A	B	C	G
670	Holloway	Jerome	Newark	Director/Department Manager
671	Neirick	Mitchell	Newark	Director/Department Manager
672	Woods	Shakenna	Newark	SEM Analyst
673	Dreese	Mike	Newbury Comics, Inc.	Chairman/CEO/President/COO
674	Feil	Kristy	Newbury Comics, Inc.	Special Asst. to CEO-Web Development
675	Clark	James Ty""	Newgistics, Inc.	Director, Business Development
676	Pietrzykowski	Natalie	NextDayFlyers.com	Director/Department Manager
677	Mishra	Pravin	Nexvu APM, LLC	Chairman/CEO/President/COO
678	Nagar	Sachin	Nexvu APM, LLC	VP
679	Nath	Aditya	Nexvu APM, LLC	Chairman/CEO/President/COO
680	Parke	Joe	Niche Retail	Director/Department Manager
681	Besharat	Nicole	Nike	Director/Department Manager
682	Burrows	Jeff	Nike, Inc	Director/Department Manager
684	Laidlaw	Melanie	Northern Reflections	Director/Department Manager
685	Savvaidis	Ted	Northern Reflections	Director/Department Manager
686	Aceto	April	NRG Software	Director/Department Manager
687	Mashaal	Natalie	Nvitations.com	Chairman/CEO/President/COO
688	oberry	patrick	oberry capital	Chairman/CEO/President/COO
689	Schaffer	Steve	Offers.com	Founder & CEO
690	Peterseim	Bob	Old Time Candy Company	CIO/CTO
691	Anderson	Scott	OMEGA Processing Solutions LLC	Chairman/CEO/President/COO
692	Campion	Jeff	OMEGA Processing Solutions LLC	VP
693	Hamilton	B	Omni Works inc	VP
694	Calandra	Max	omniONE USA Inc.	CMO
695	Drews	Ron	omniONE USA Inc.	BDM
696	Lombardi	Davide	omniONE USA Inc.	Chairman/CEO/President/COO
697	Nazeer	Nadirah	omniONE USA Inc.	BDM
698	Rangoni Preatoni	Roberto	omniONE USA Inc.	Director/Department Manager
699	Giles	Julie	Omniture An Adobe Company	Sr. Corporate Events Manager
700	Tedeski	Kirk	Onestop Internet	Director/Department Manager
701	Tomich	John	Onestop Internet	CFO
702	Dupsky	Brandon	OnFair, Inc.	Chairman/CEO/President/COO
703	Hickey	Kevin	OnlineStores.com	Speaker
704	Love	Rob	OpinionLab Inc.	Senior Consultant
705	Edgett	Jim	Optaros	Director/Department Manager
706	Meany	Greg	Optaros, Inc.	Director/Department Manager
707	Caputo	Chris	Optiem, LLC	VP
708	Murphy	Jason	Optiem, LLC	Business Development Manager
709	Duval	Bernard	Orchestra	VP
710	St-Andre	Michel	Orchestra	Director/Department Manager
711	Benadiba	Michael	OrderDynamics Corp.	Chairman/CEO/President/COO
712	Berkovitz	Steven	OrderDynamics Corp.	VP
713	Rykova	Masha	OrderDynamics Corp.	Brand Ambassador
714	Walsh	Paul	OrderMotion, Inc.	Sales Executive
716	Nylen	Chris	Organizelt.com	Chairman/CEO/President/COO
717	Moulton	Donal	Origo	Director/Department Manager
718	Bolton	Cory	Our World Shops, Inc.	Web Designer
719	Horn	Ben	Our World Shops, Inc.	Chairman/CEO/President/COO
720	Loube	Brian	Our365	Director/Department Manager
722	Gargano	Shawn	Ozone Billiards	Chairman/CEO/President/COO
723	Bushnell	Howard	Packsize	Area Manager
724	griffis	michael	panador hats	VP
725	Zeigler	Judah	Panasonic	Director/Department Manager
726	Empfield	John	Panel Processing, Inc	Director/Department Manager
727	O'Brien	James	Partners Marketing Group	Chairman/CEO/President/COO
728	Fattal	George	PayLeap	VP of Sales
729	Miller	Scott	PayLeap	Chairman/CEO/President/COO
730	Minor	John	PayNearMe	VP
731	Zinick	Laurie	Peapod	Director/Department Manager
732	Johnson	Amanda	Pepperjam Network	Senior Account Executive
733	O'Reilly	Pete	Performance, Inc.	Director/Department Manager
734	Orleans	Danny	Permuto, Inc.	Director/Department Manager
735	Shroff	Rajat	Permuto, Inc.	EVP/SVP

	A	B	C	G
736	Swartz	Deanne	Permutto, Inc.	Director/Department Manager
737	Camacho	Diana	PersonalizationMall.com	Search Engine Acct Manager
738	Chun	Jeff	PersonalizationMall.com	Director/Department Manager
739	Ferrero	Dain	PersonalizationMall.com	Search Engine Acct Manager
740	Wessels	Zachary	Photoscramble.com	Sales and Marketing
741	Taylor	Jeff	Pilot Freight Services	Director/Department Manager
742	Lash	Lisa	PIP	Director/Department Manager
743	Daly	Dan	PIP Insurance	EVP/SVP
744	MacDonald	CJ	Pixazza	VP
745	Pedley	Rick	PK Safety Supply	Chairman/CEO/President/COO
746	Sojka	Curtis	PK Safety Supply	EVP/SVP
747	Torres	Xavier	Planet Payment, Inc.	VP
748	Cohen	Jeffrey	PM Digital	CIO/CTO
749	Vanecko	Justin	PM Digital	Director of Business Development
750	Dodds	Diane	Porters	VP
751	Dodds	Joe	Porters	Chairman/CEO/President/COO
752	DelGallego	Armando	Post Central, Inc.	VP
753	Fisher	Andy	Post Central, Inc.	Director/Department Manager
754	Silverman	David	PowerReviews	Director of Partnerships
755	Kennedy	Justin	preCharge Risk Management Solutions	Exhibit Manager
756	Potratz	Stan	Premier Sheep Supplies, Ltd	Chairman/CEO/President/COO
757	Cohen	Jeff	Price Network	Chairman/CEO/President/COO
758	Currimbhoy	Sadrudin	Prime Communications, LP	VP
759	Conserva	Max	Prime Source Direct Inc.	Chairman/CEO/President/COO
760	Mouty	Rick	ProFill Holdings / wearport.com	Chairman/CEO/President/COO
761	Ingemi	David	ProMax Commerce	Chairman/CEO/President/COO
762	Doese	Jason	Pure Fishing	Director/Department Manager
763	Hall	Karin	QCSS, Inc.	CSO
764	Scheinfeld	Hillel	Qoof	Chairman/CEO/President/COO
765	Ignotz	Parker	Quality Auto Parts	Manager
766	Carr	Eric	Quill	Program Analyst
767	Mallampati	Ganesh	Quill	Data Architect
768	Mehrotra	Prashant	Quill	App. Development Mgr.
769	Thiagarajan	Ashok	Quill	Programmer Analyst
770	Venkata	Umesh	Quill	Project Manager
771	Wilbert	Travis	Quill	Programmer Analyst
773	Feeney	Pat	Quill.com	Product Manager
774	Monroe	Megan	Quill.com	Associate Manger
775	Patula	Chris	Quill.com	Sr. Manager
776	Pecore	Court	Quill.com	Director/Department Manager
777	Taylor	Anna	R.W. Smith & Co.	Director/Department Manager
779	Moore	Brian	Rackspace Hosting	Solution Architect
780	Berger	Jason	Radio Systems	Sales Manager
781	DeJonge	Kristin	Radio Systems	Search Engine Marketer
782	Puckett	James	Radio Systems	Director/Department Manager
783	PuissÃ©gur	Jean-FranÃ§ois	RAMEL COMMUNICATION	Director/Department Manager
784	Randolph	Randy	Randolph & Associates	Chairman/CEO/President/COO
785	Gaudette	Yvonne	RatePoint	Director of Marketing
786	Holstein	David	RaveFloors.com	Chairman/CEO/President/COO
787	Samuels	Chris	RaveFloors.com	Director/Department Manager
788	Walker	Renee	RC Bigelow	Director/Department Manager
789	Sorensen	Bryan	Readers Digest - Milwaukee	Director/Department Manager
790	Yeary	Chet	ReadingGlasses.com	Director/Department Manager
791	Dhelin	Gauthier	Redcats USA	EVP/SVP
792	Randon	Emmanuel	Redcats USA	Director/Department Manager
793	Bingham	Roy	RenewLife Formulas	EVP/SVP
794	Chandler	Kreta	Retail Brand Strategies International, LLC	Chairman/CEO/President/COO
795	Harper	Chris	Retail Decisions	Director/Department Manager
796	Sawhney	Jasmeet	Retail Spokes	Chairman/CEO/President/COO
797	Potter	Tia	RetailConnections	EVP/SVP
798	Loera	Anthony	RevGenetics	Chairman/CEO/President/COO
799	Roman	Peter	Revman International	Internet Channel Manager
800	Condyles	Cady	Rimm-Kaufman Group	Director/Department Manager

	A	B	C	G
801	Banks	Nicole	Rise Interactive	Business Development
802	Diamond	Howard	Rise Interactive	Director/Department Manager
803	Anderson	Michael	Roberts Arts and Crafts	Director/Department Manager
804	kouzmanoff	catherine	Robo-Mail.com	Chairman/CEO/President/COO
805	Kouzmanoff	Keith	Robo-Mail.com	Director/Department Manager
806	Schwank	Brian	RockBottomGolf.com	Director/Department Manager
807	zuzanski	daniel	Rocket Clicks	Internet Marketing
808	Rockett	Mark	Rockett Interactive	Chairman/CEO/President/COO
809	Biehn	Brad	Rockler Companies	Director/Department Manager
810	Seward	Brandon	ROI Revolution, Inc.	other
811	Hebrard	Tony	Royal AV	Staff
812	Ravain	Mona	Royal AV	Staff
813	Robinson	Craig	Royal AV	Staff
814	Moriarty	Frank	RSM McGladrey	Director/Department Manager
815	conderino	paul	S&S Worldwide	web marketing manager
816	coy	carrie	S&S Worldwide	Director/Department Manager
817	ellal	greg	S&S Worldwide	Director/Department Manager
818	BenBassett	Richard	Sally Beauty Supply	Director/Department Manager
819	Sattler	Pamela	Santa's Letters and Gifts	Chairman/CEO/President/COO
820	Gregorich	Earl	SBDC at Wright State University	CBA
821	Oksiuta	Pam	SC Johnson	Sr. Manager
822	Wyner	Howard	Scentiments	Speaker
823	Bradford	Mark	Schawk Digital Solutions	Director/Department Manager
824	Fisher	Patricia	SeaBear Company	VP
825	Kennard	John	Searchandise Commerce	Director/Department Manager
826	Puopolo	John	Searchandise Commerce	CIO/CTO
827	Dismore	Gareth	SearchSpring	CIO/CTO
828	Zielinski	Scott	SearchSpring	VP
829	Daniel	Andrew	Sears Holdings	VP
830	Nothnagel	Glen	Sell Back Your Book	Chairman/CEO/President/COO
831	Kozusko	Paul	SellPoint	Director/Department Manager
832	Yeats	Dave	Sentier Strategic Resources	Partner
833	Mistofsky	David	SEOWhat.com Inc	Sr Account Manager
834	Seven	Catherine	SEOWhat.com Inc	Chairman/CEO/President/COO
835	Pallai	Megan	Shambhala Publications	Director/Department Manager
836	Sander	Jessica	ShareASale	Exhibit Manager
837	Tang	Carolyn	ShareASale	Director/Department Manager
838	Corcia	Hannah	SharkStores	Director/Department Manager
839	Petrosillo	Jeff	SharkStores	VP
840	Bansemer	Keith	Shindigz	Director/Department Manager
841	Frye	Jeff	Shindigz	Ecommerce marketing specialist
842	Ford	Gil	Shop Big Now LLC	Chairman/CEO/President/COO
843	Salzmann	Suzanne	Shop The Gift Basket Store	Director/Department Manager
844	Rasay	Daniel	ShopIgniter	Speaker
845	Ellison	Tony	Shoplet.com	Speaker
846	Lyttle	David	ShopNational.com	Director/Department Manager
847	Tate	Mike	ShopNational.com	EVP/SVP
848	Steinberg	Carol	ShopNBC	Speaker
849	Angelico	Brian	Shore Power Inc	Director/Department Manager
850	Brain	David	Show Data Solutions	Staff
851	Miles	Andre	Show Data Solutions	Staff
852	Kien	Johnny	Silver Jeans	E-Commerce Marketing Coordinator
853	Nicoll	Brennan	Silver Jeans	Online Store Manager
854	Piche	Dan	Sitebrand	Director/Department Manager
855	Ghahtani	Sultan	Sitecore	Director/Department Manager
856	Alexander	Sam	SkinCareRx.com	CMO
857	Pope	Mike	SkinCareRx.com	CFO
858	Graham	Robert	SKO Brenner American	EVP/SVP
859	Rossi	Hank	SKO Brenner American	Director/Department Manager
860	Larson	Mark	Skybridge Marketing Group	Director/Department Manager
861	Forsythe	Fiona	SLI Systems	Engineer
862	Faulise	Anthony	Snackable Media	VP
863	Golsorkhi	Andre	Snipi Inc	Chairman/CEO/President/COO

	A	B	C	G
864	Crabtree	Erika	Sobongo	Director/Department Manager
865	Udeshi	Raj	Social Amp	Director/Department Manager
866	Ritter	Emily	SoftwareMedia.com	CMO
867	Strauss	Lisa	SoftwareMedia.com	Marketing Coordinator
868	Heming	Peter	Solid Cactus Web.Com	VP
869	Kiva	Gregg	Specialty Store Services	Web Developer
870	weinstein	eric	Specialty Store Services	Chairman/CEO/President/COO
871	SWAIN	JULIE	SPECTRUM ALLIANCE	Chairman/CEO/President/COO
872	Duffy	Chris	SPEED FC	VP
873	Blackman	Graham	SpeedTax	Account Manager
874	Bianco	Jeff	SpellChecker.net	Chairman/CEO/President/COO
875	Alexander	Nick	Sportsman's Market, Inc.	catalog manager
876	Hearon	Jason	Sprinkler Warehouse	Director/Department Manager
877	Okelberry	Steven	Sprinkler Warehouse	Chairman/CEO/President/COO
878	Perillo	Scott	Statistics	Senior Account Executive
879	Renelt	Karl	Statistics	Senior Account Executive
880	chen	Chris	Steel House Media	Director/Department Manager
881	Frank	Cody	Steel House Media	CIO/CTO
882	Ernsberger	John	STELLAService	Chairman/CEO/President/COO
883	Earlenbaugh	Karen	Sterling, Inc.	Director/Department Manager
884	Yen	Lynn	StickerYou Inc.	Product Manager
885	Thomas	Bill	Straight North	Director/Department Manager
886	Foster	Douglas	Strapworks	Chairman/CEO/President/COO
887	Hooton	Matthew	Strapworks	Director/Department Manager
888	Colvin	Anne	Stuart Weitzman	EVP/SVP
889	Arshad	Shergul	StyleFeeder (Division of Time Inc.)	VP
890	Hornstein	David	StylePath	Chairman/CEO/President/COO
891	Martini	Justin	Summit Partners	Associate
892	nahigian	thomas	Summit Partners	associate
893	Rickard	Jenna	Summit Sports Inc	Director/Department Manager
894	Blair	Scott	Sun & Ski Sports	Director/Department Manager
895	Bossley	John	Sun & Ski Sports	Webmaster
896	Goldware	Barry	Sun & Ski Sports	Chairman/CEO/President/COO
897	Axen	Yaniv	SundaySky Inc.	CIO/CTO
898	Ahler	Patrick	Superb Internet	Director/Department Manager
899	Cory	Tom	Superb Internet	Sales Manager
900	Song	Will	Superb Internet	Product Manager
901	Harris	Ben	Supplies Network	Director/Department Manager
902	Reinkemeyer	David	Supplies Network	Director/Department Manager
903	Welchans	Greg	Supplies Network	Director/Department Manager
904	Davies	Malindi	Susquehanna	Analyst
905	Pfeifer	Tesa	Swanson Health Products	Web
906	Rice	Rachel	Swanson Health Products	Director/Department Manager
907	Hong	Steven	Sylvane	Chairman/CEO/President/COO
908	illies	fred	T4G Limited	Account Manager
909	Frenchu	Thomas	Tabcom LLC fka PetsUnited LLC	Chairman/CEO/President/COO
910	Vogel	Jake	Tabcom LLC fka PetsUnited LLC	VP
911	Lode	Bruce	TAM Retail	EVP/SVP
912	Rubin	Howard	Target Marketing Group	National Accounts Manager
913	Boxer	David	TBD Media LLC	Chairman/CEO/President/COO
914	Underwood	Simon	Teamcolours.com.au	-
915	Burba	Denis	Teavana	Director/Department Manager
916	Shannon	Ellen	Techmedia	Associate
917	Hill	Marcie	Technology Access TV	Technical Editor
918	Disraeli	Ryan	TeleSign Corporation	Chairman/CEO/President/COO
919	Kuhlendahl	Herman	Tension Packaging	Western Regional Sales Manager
920	Clevenger	Linda	Textrix Solutions	Chairman/CEO/President/COO
921	Macleod	Matt	Thanx Gifts	Director/Department Manager
922	Matker	Paul	Thanx Gifts	VP
923	Prenner	Sue	The Ben Silver Corp.	Chairman/CEO/President/COO
924	Prenner	Robert	The Ben Silver Corporation	Chairman/CEO/President/COO
925	White	Vicki	The Boeing Company	Designer
926	McKiven	John	The Bradford Group	VP

	A	B	C	G
927	Belsky	Zev	The Chair Factory LTD	Chairman/CEO/President/COO
928	Brummond	Ryan	The Connection - Call Center	Director/Department Manager
929	Stone	Randolph T.	The Custom Company	Chairman/CEO/President/COO
930	Carver	Robin	The DelFin Project, Inc.	Account Manager
931	Rumsey	Scot	The DelFin Project, Inc.	TeamSalesAgent Reseller
932	Stearns	Tricia	The Douglas Stewart Company	Web Designer
933	Capinski	Nick	The Eastwood Company	Director/Department Manager
934	Huck	Brian	The Eastwood Company	CMO
935	Hanson	Darrin	The Felt Store	Chairman/CEO/President/COO
936	Harris	Chad	The Garden Gate	Chairman/CEO/President/COO
938	Shady	Michael	The Home Depot	VP
939	Johnsen	Debbie	The Leading Hotels of the World	Director/Department Manager
940	Koetter	Kristine	The Occasions Group	Director/Department Manager
942	Baxter	Steve	The Pond Guy	Web Developer
943	Quinlan	Tim	The Reunion Group, Inc.	EVP/SVP
945	Monson	Dale	The Sportsman's Guide, Inc.	CIO/CTO
946	Ben-Shmuel	Izac	The SWI Group	Chairman/CEO/President/COO
947	Grey	Darin	The SWI Group	CIO/CTO
948	Marks	Jethro	TheNile.com.au	Chairman/CEO/President/COO
949	Taylor	Mark	TheNile.com.au	Chairman/CEO/President/COO
950	Emery	Kenny	ThighGlider	Chairman/CEO/President/COO
952	Leedy	Justin	Things Remembered, Inc.	Director/Department Manager
953	Sih	Herb	Think Big Partners	Partner
954	Pennington	Sharon	Thompson & Co of Tampa, Inc.	Director/Department Manager
955	Kasantseva	Anastasia	Thomson Reuters	Director/Department Manager
956	Kasperek	Toni	Thomson Reuters	Director/Department Manager
957	Eityvydas	James	Tom's Foreign Auto Parts	Chairman/CEO/President/COO
958	Tole	Daniel	Tom's Foreign Auto Parts	Director/Department Manager
959	Owens	John	Tonerworld.com	Ecommerce Business Analyst
960	Pereira	Ron	Top Right, Inc	Chairman/CEO/President/COO
961	Devore	Melissa	Total Wine & More	Director/Department Manager
962	Traff	Gabrielle	Total Wine & More	Director/Department Manager
963	McMillan	Ryan	Trademark Global	VP
964	Sustar	Dan	Trademark Global	Chairman/CEO/President/COO
965	Sustar	Jim	Trademark Global	EVP/SVP
966	Spiegel	Sascha	Transcend People, Limited	Project Manager
967	Lin	Johnny	TravelSmith	Speaker
968	Stevenson	Clark	Treadmill Doctor	Chairman/CEO/President/COO
969	Cash	Chris	Trinity Road, LLC	Director/Department Manager
970	Gallucci	Michael	Triton Web Properties, Inc.	VP
971	Tesoriero	Stefan	Triton Web Properties, Inc.	EVP/SVP
972	DaRosa	Rose	True Value Company	Sr. Web Designer
973	Molk	Christopher	TSI Accessory Group	Director/Department Manager
974	Salama Pico	Jaime D.	Tuol	Consultant
975	Nettle	Brian	TurnTo Networks	Business Development
976	Lyman	Michael	Two Little Hands Productions	VP
977	Schoenfeld	David	Ugam Interactive	VP
978	Wagner	Mike	Uline	Director/Department Manager
979	Berman	Ray	UnbeatableSale	VP
980	Fisher	Eli	UnbeatableSale	Director/Department Manager
981	Goerke	Morgan	Under Armour	New Business Development Analyst
982	Greenblatt	Michael A	United Fulfillment Solutions, Inc	Chairman/CEO/President/COO
983	Sleater	Sonny	United Shipping Solutions	VP
984	Lacovell	Teri	United States Postal Service	Sales
985	Wightman	Doug	United Stationers	Sr. Merchandising Analyst
986	Jewell	Brian	University Cooperative Society	VP
987	Swain	Hulan	University Cooperative Society	Executive Assistant
988	Moscoso	Walt	U-PIC Insurance Services	Director/Department Manager
990	Miller	Rich	UPS	Director/Department Manager
991	Pagley	Nancy	UPS	Director/Department Manager
992	Sand	Brad	UPS	Director/Department Manager
993	Walls	Jill	UPS	Director/Department Manager
994	LaBatt	David	USA 800, Inc.	Exhibit Manager

	A	B	C	G
995	Beggs	Ben	Usablenet	Business Development Team Leader
996	Maass	Paul	Usablenet	Business Development Team Leader
997	Huth	Sara	USI Technologies	Account Executive
998	Pirayesh	Sohrab	Uxer Design	Executive Creative Director
999	Michael	Brian	V3RGE	CIO/CTO
1000	Wicker	Steve	V3RGE	Chairman/CEO/President/COO
1001	Bongiovanni	Katie	Vans	Director/Department Manager
1002	Zorr	Bill	Vans	eCom Marketing & Merchandising
1003	Burman	Jeffrey	VantageAmerica Solutions, Inc.	Chairman/CEO/President/COO
1004	Root	Karen	VaxServe	Director/Department Manager
1005	JAFFER	SUZANNE	VaxServe / sanofi pasteur	Project Leader
1006	Levine	Ilan	Venda	EVP/SVP
1007	Valenzuela	Emiliano	Venda	Brand Marketing Associate
1008	Klinge	Nicole	Ventura Web Design	Director/Department Manager
1010	Noel	Jeremy	Verbatim Americas, LLC.	Digital Marketing Manager
1011	Little	Joe	Verifi, Inc.	VP, Sales
1012	Bengal	Joseph	VeriShow.com	Director/Department Manager
1014	Noakes	Geoff	VeriSign	Director of Business Development
1015	Siverd	John	VeriSign	Partner Recruitment Executives
1016	Spang-Hanssen	Katrine	VeriSign	Manager
1017	Averbook	Chas	Vero Entertainment, Inc.	Chairman/CEO/President/COO
1018	Arenson	Andrew	Vertical Rail	Chairman/CEO/President/COO
1019	Bateman	Linda	Vertical Rail	CMO
1020	Conley	Colleen	Vertical Web Media	Staff
1021	Johnson	Brian	Veruta	VP
1022	Song	Paxton	Veruta	Chairman/CEO/President/COO
1023	Gaughan	Jay	Victoria's Secret Direct	Senior Analyst
1024	Kern	Bill	Virid, Inc.	Director/Department Manager
1025	Prinsloo	Nick	Virid, Inc.	VP
1026	Eng	Robert	Visa Inc	Director/Department Manager
1027	Cohen	Brian	Visiture	Chairman/CEO/President/COO
1028	Phillips	Adam	Visiture	Chairman/CEO/President/COO
1029	Canto	Karl	Vitacost	Director/Department Manager
1030	Myers	Christopher	vitacost.com	Director/Department Manager
1031	Haley	Lisa	Wakefern Food Corp	Director/Department Manager
1032	Iangan	Don	Wakefern Food Corp	Director/Department Manager
1034	Lesperance	Rich	Walgreen Co	Director/Department Manager
1035	Pandey	Deepika	Walgreens	Speaker
1036	Wanjari	Harshal	Walgreens	Platform Architect
1037	Shykofsky	Andrew	Walker Sands	VP
1039	Gondouin	Sylvie	Waters Corporation	Marketing Communications
1040	Franklin	Dakota	Wave Rave	Director/Department Manager
1041	Rice	Cory	Wave Rave	Director/Department Manager
1042	Lee	Warb	Web Stores America Inc.	Chairman/CEO/President/COO
1043	Bristow	Lisa	Web Stores and More	Director/Department Manager
1044	Main	Bob	Web Vision Centers	Chairman/CEO/President/COO
1045	Boults	Justin	Webgains USA	Sales Executive
1046	Fennell	Shawna	WebmasterRadio	Director/Department Manager
1047	LaBarre	Bryan	WEBS - America's Yarn Store	Director/Department Manager
1048	Pickett	Troy	Website Magazine	Director/Department Manager
1049	Wonham	Linc	Website Magazine	Reporter
1050	Springer	Kelly	Website Magazine	BUbusiness Development
1051	Benjamin	Eric	Weil Lifestyle, LLC	VP
1052	Tree II	Laurence	Weil Lifestyle, LLC	Chairman/CEO/President/COO
1053	DePaoli	Thomas	Weissman Designs for Dance / Dancewear Solutions	Director/Department Manager
1054	West	Ryan	West Music Company	EVP/SVP
1055	Windham	Jonathan	West Music Company	Director/Department Manager
1056	Bickford	Micah	Westminster Bookstore	Assistant Manager
1057	Raniere Zimmerman	Liz	White Flower Farm	Director/Department Manager
1058	Brown	David	Wiland Direct	VP
1059	Prolman	Gerald	Wildlife Works Retail Inc	Chairman/CEO/President/COO
1060	Flake	Nate	WinBuyer Ltd.	Sr. Account Executive
1061	Mankovsky	Irene	WinBuyer Ltd.	Exhibit Manager

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1062	Hume	Emmett	WineAccess	Chairman/CEO/President/COO
1063	Mittal	Saurabh	Wipro Technologies	Director/Department Manager
1064	Pagnotta	Randy	Wipro Technologies	Director/Department Manager
1065	Pradhan	Abhijeet	Wipro Technologies	Director/Department Manager
1066	Sethi	Ridhima	Wipro Technologies	Exhibit Manager
1067	Jesko	Katie	Wisconsinmade.com	Marketing Specialist
1068	spilkin	reuben	wizsupportusa.com	VP
1069	Ellsworth	Aaron	WMI Shops	VP
1070	Patel	Sammy	Women's Wear Daily	Director/Department Manager
1071	Vroustouris	George	Woodfield Media Inc	CEO
1073	Rydl	Darold	Woot Wholesale, LLC	President
1074	Olague	Jorge	World Food Programme	Head of Corporate Partnerships
1075	Wielezynski	Pierre	World Food Programme	Head of Web
1076	CIARAVINO	TJ	WORLDWIDE SPORT SUPPLY	EVP/SVP
1077	DEAMER	PAUL	WORLDWIDE SPORT SUPPLY	CMO
1078	PONNWITZ	BRYAN	WORLDWIDE SPORT SUPPLY	CIO/CTO
1079	Larson	Matt	wpsantennas.com	Director/Department Manager
1080	Graham	Hillary	WWD	Account Manager
1082	Coupe	Rahmon	YourAmigo	Chairman/CEO/President/COO
1083	Feig	Ze'ev	Zensah	Chairman/CEO/President/COO
1084	Van Pelt	Ben	Z-Firm, LLC / ShipRush	ShipRush Guru
1085	Baker	Shizuka	Zoovy Inc.	Director/Department Manager
1086	DiViesti	Rick	Zoovy Inc.	VP
1087	Dixon	Christy	Zoovy Inc.	Marketing Specialist