

From: Complaint Reply [complaints@complaints.icann.org]

Sent: 9/26/2023 3:09 PM

To: kolusion@post.com

Subject: Re: RE: ICANN the company and/or a department within ICANN [] [
 [REDACTED]]



One World, One Internet

Dear Kolusion Kolusion,

You are incorrect regarding the registrar publishing its abuse contact email required under 3.18.1 of the Registrar Accreditation Agreement. The section states:

"3.18.1 Registrar shall maintain an abuse contact to receive reports of abuse involving Registered Names sponsored by Registrar, including reports of Illegal Activity. **Registrar shall publish an email address to receive such reports on the home page of Registrar's website (or in another standardized place that may be designated by ICANN from time to time).** Registrar shall take reasonable and prompt steps to investigate and respond appropriately to any reports of abuse."

The registrar's abuse contact is published in "another standardized place". In the case of this registrar, you can find their abuse contact email address here [REDACTED]. Additionally, the registrar publishes its abuse contact information in the registrar's whois results. For whois lookups, the registrar is the authoritative place for registered domain name info. Since [REDACTED] is the registrar, to get authoritative whois results you must look at [REDACTED] whois here: [REDACTED].

Finally, if you are using ICANN's lookup service at whois.icann.com, you need to look at the RDAP information (expand at the bottom of the page) to find the authoritative registration data from the registrar. RDAP. RDAP is a computer network communications protocol for accessing domain name registration data in a structured way. RDAP is an alternative to the WHOIS protocol and can be used to look up relevant registration data.

I am still unclear what the purpose of your submission(s) is. The data is available, it has been available, ICANN compliance referred you to the data, the ICANN Ombudsman has directed you how to file an abuse complaint with the registrar, and the Complaints Office has provided all that you have asked for. Please explain the purpose of these inquiries so ICANN is able to address them.

Krista Papac
Complaints Officer
ICANN

Terms and Conditions for Submission to the Complaints Office
Submitted complaints will be handled in accordance with the ICANN bylaws and the ICANN Privacy Policy. By submitting this document to complaints@icann.org you acknowledge that the complaints process shall operate to the maximum extent feasible in an open and transparent manner and consistent with procedures designed to ensure fairness. Except as noted above, information you submit is subject to being published on the ICANN website.